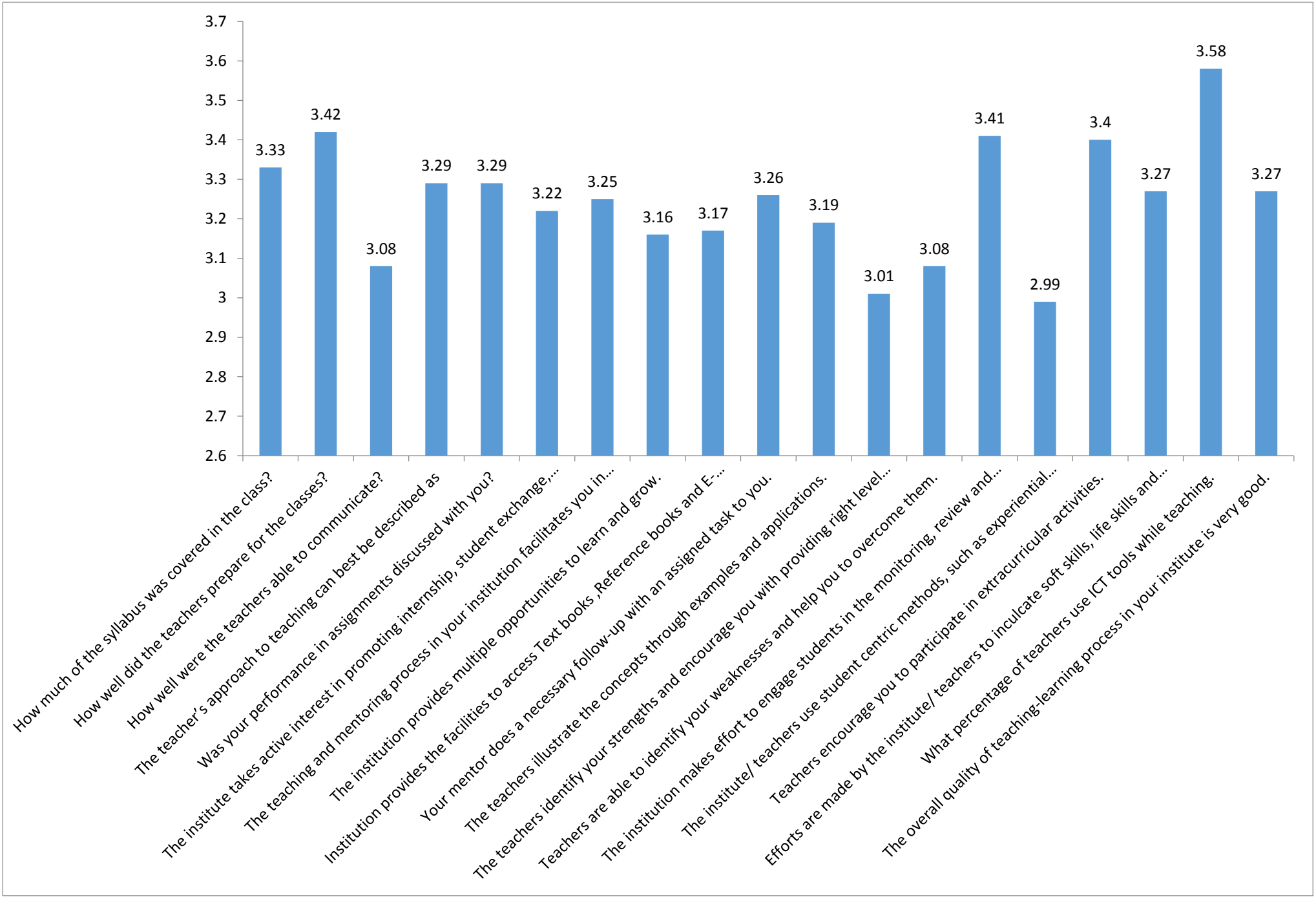
STUDENT SATISFACTION SURVEY 2019-20

No. Of Students Attended	**1736**
Obtained Score Value - Overall	**3.24**
Maximum Score Value	**4**
Questions	**Score**
How much of the syllabus was covered in the class?	3.33
How well did the teachers prepare for the classes?	3.42
How well were the teachers able to communicate?	3.08
The teacher's approach to teaching can best be described as	3.29
Was your performance in assignments discussed with you?	3.29

The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.	3.22
The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.	3.25
The institution provides multiple opportunities to learn and grow.	3.16
Institution provides the facilities to access Text books ,Reference books and E- resources through your Library	3.17
Your mentor does a necessary follow-up with an assigned task to you.	3.26
The teachers illustrate the concepts through examples and applications.	3.19
The teachers identify your strengths and encourage you with providing right level of challenges.	3.01
Teachers are able to identify your weaknesses and help you to overcome them.	3.08
The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.	3.41
The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.	2.99
Teachers encourage you to participate in extracurricular activities.	3.4
Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.	3.27
What percentage of teachers use ICT tools while teaching.	3.58
The overall quality of teaching-learning process in your institute is very good.	3.27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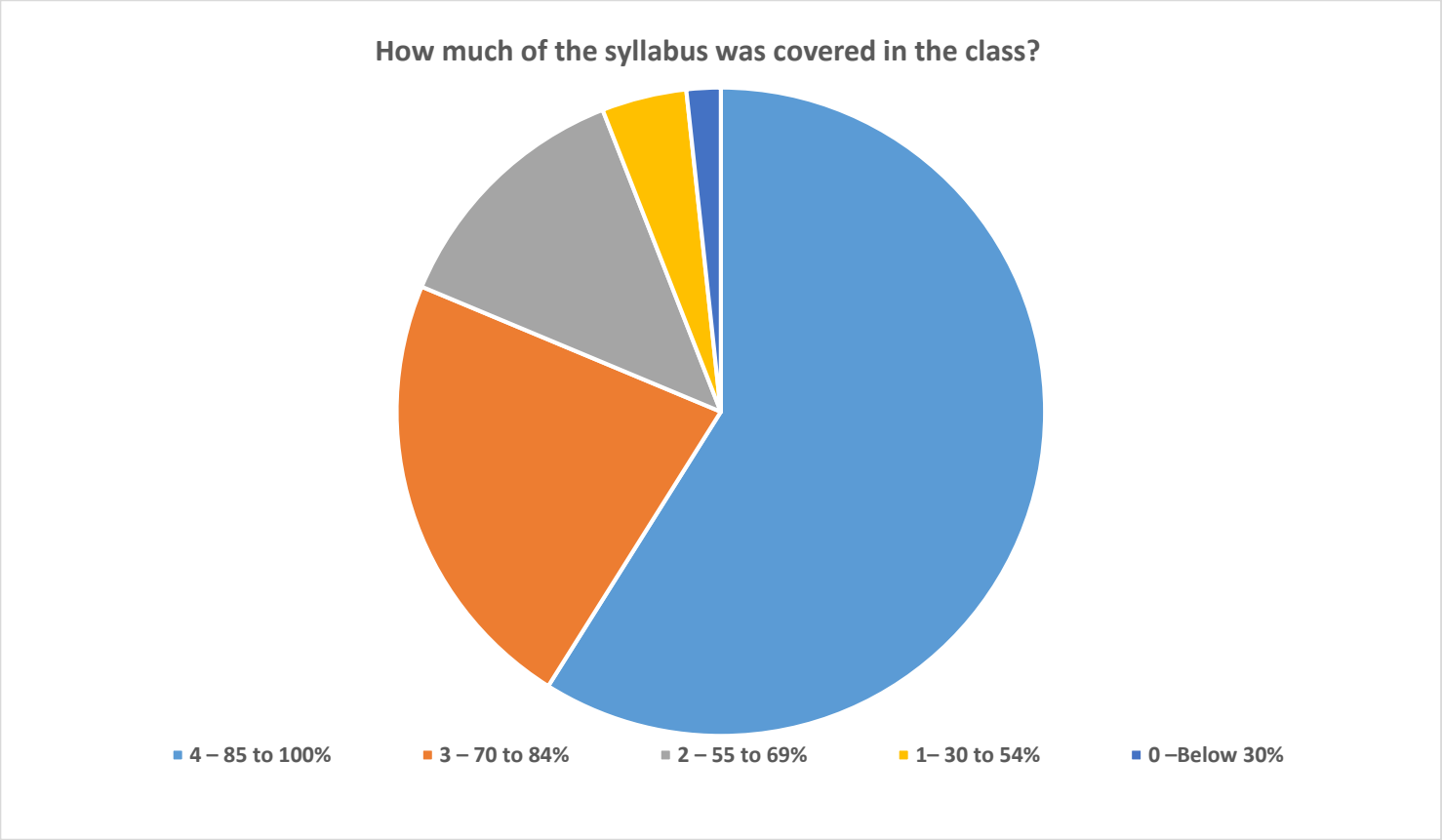
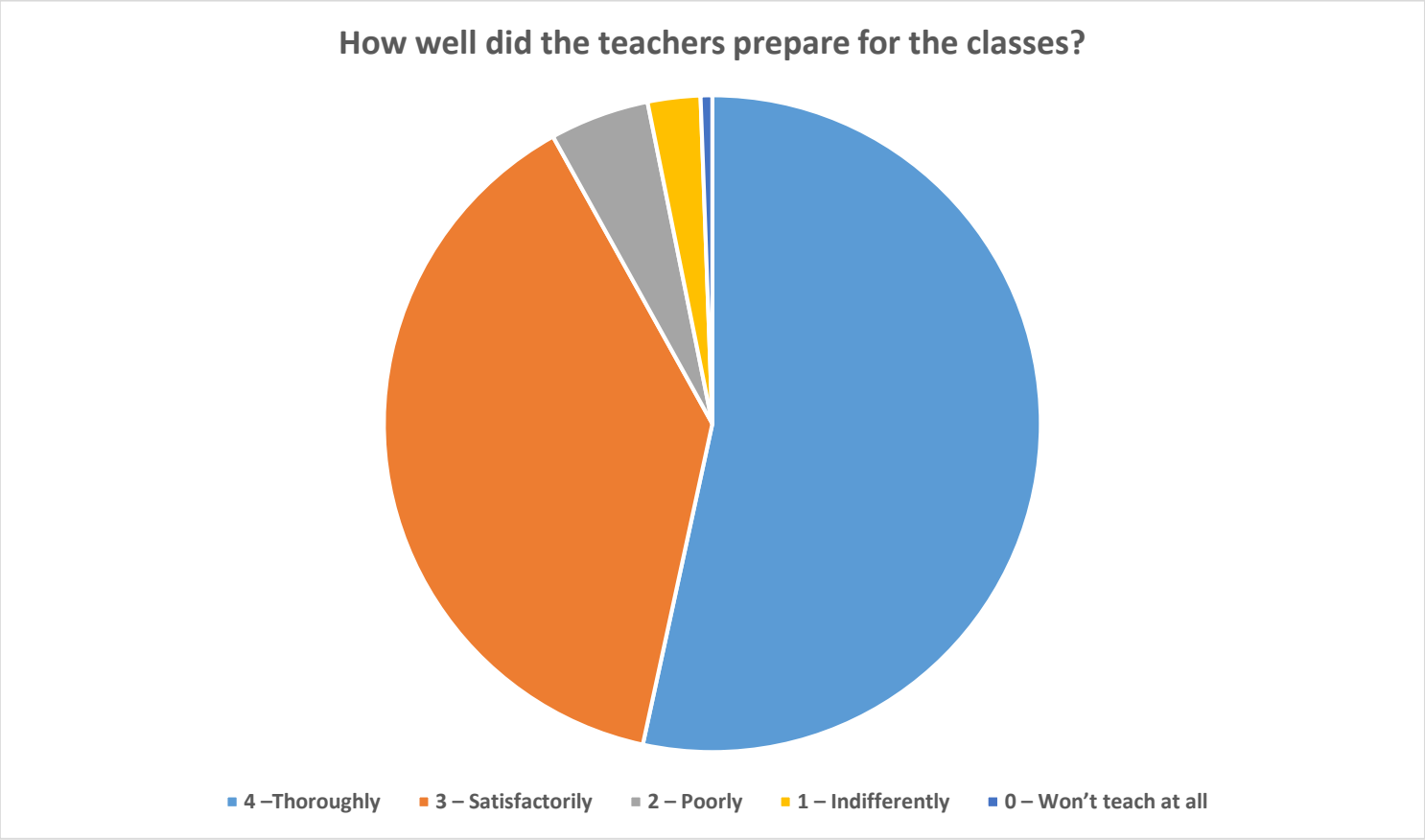
3.27
How much of the syllabus was covered in the class?
How well did the teachers prepare for the classes?
How well were the teachers able to communicate?
The teacher's approach to teaching can best be described as
Was your performance in assignments discussed with you?
The institute takes active interest in promoting internship, student exchange,...
The teaching and mentoring process in your institution facilitates you in...
The institution provides multiple opportunities to learn and grow.
Institution provides the facilities to access Text books ,Reference books and E-...
Your mentor does a necessary follow-up with an assigned task to you.
The teachers illustrate the concepts through examples and applications.
The teachers identify your strengths and encourage you with providing right level...
Teachers are able to identify your weaknesses and help you to overcome them.
The institution makes effort to engage students in the monitoring, review and...
The institute/ teachers use student centric methods, such as experiential...
Teachers encourage you to participate in extracurricular activities.
Efforts are made by the institute/ teachers to inculcate soft skills, life skills and...
What percentage of teachers use ICT tools while teaching.
The overall quality of teaching-learning process in your institute is very good.

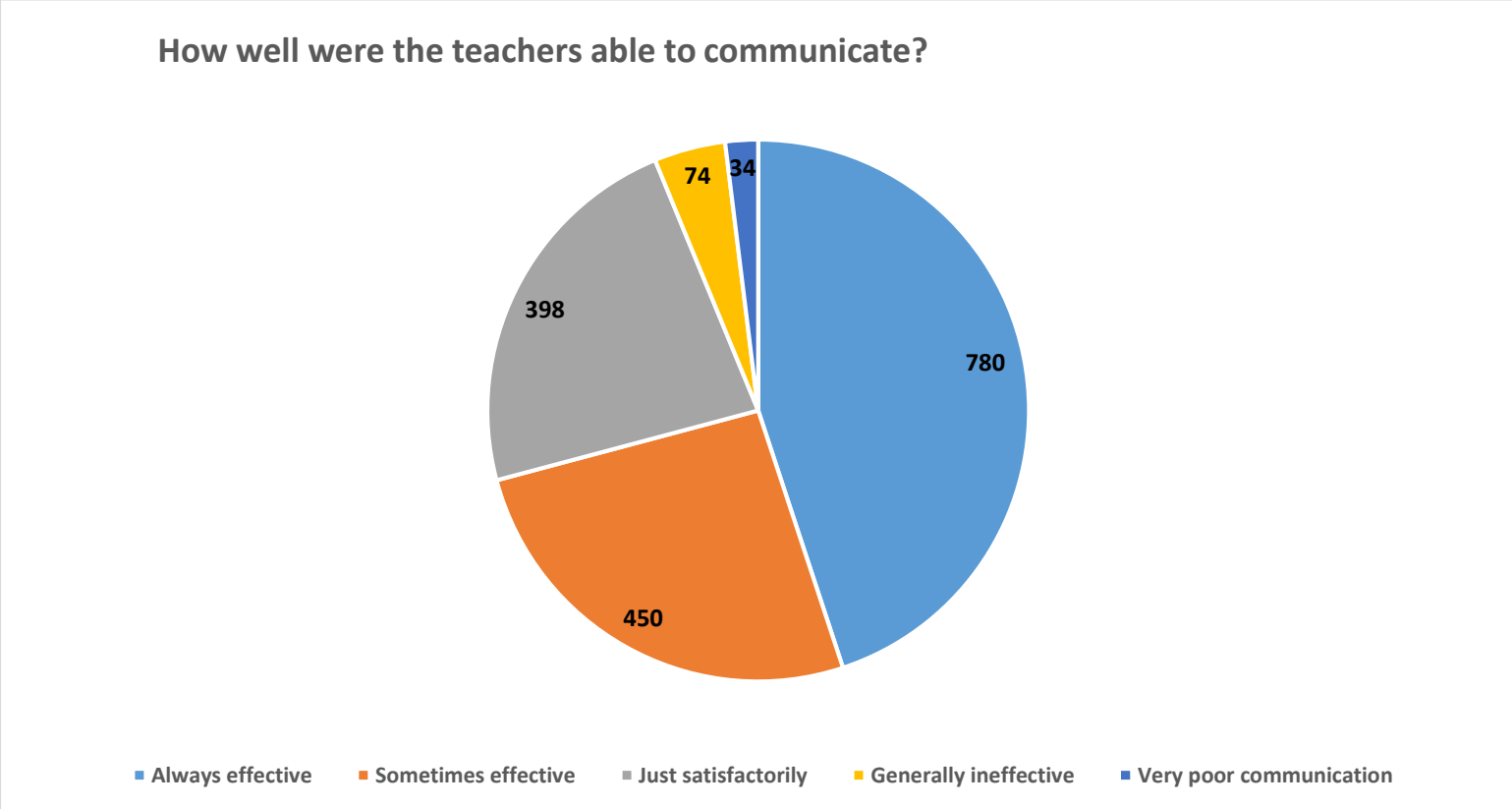
Sl.No.	Questions	Quality	No of Votes	Vote percent (V)
01	How much of the syllabus was covered in the class?	4 – 85 to 100%	1141	58.94%
		3 – 70 to 84%	433	22.37%
		2 – 55 to 69%	247	12.76%
		1– 30 to 54%	82	4.24%
		0 –Below 30%	33	1.70%
	Points	**3.33**		
	Percentage	**83.25%**		



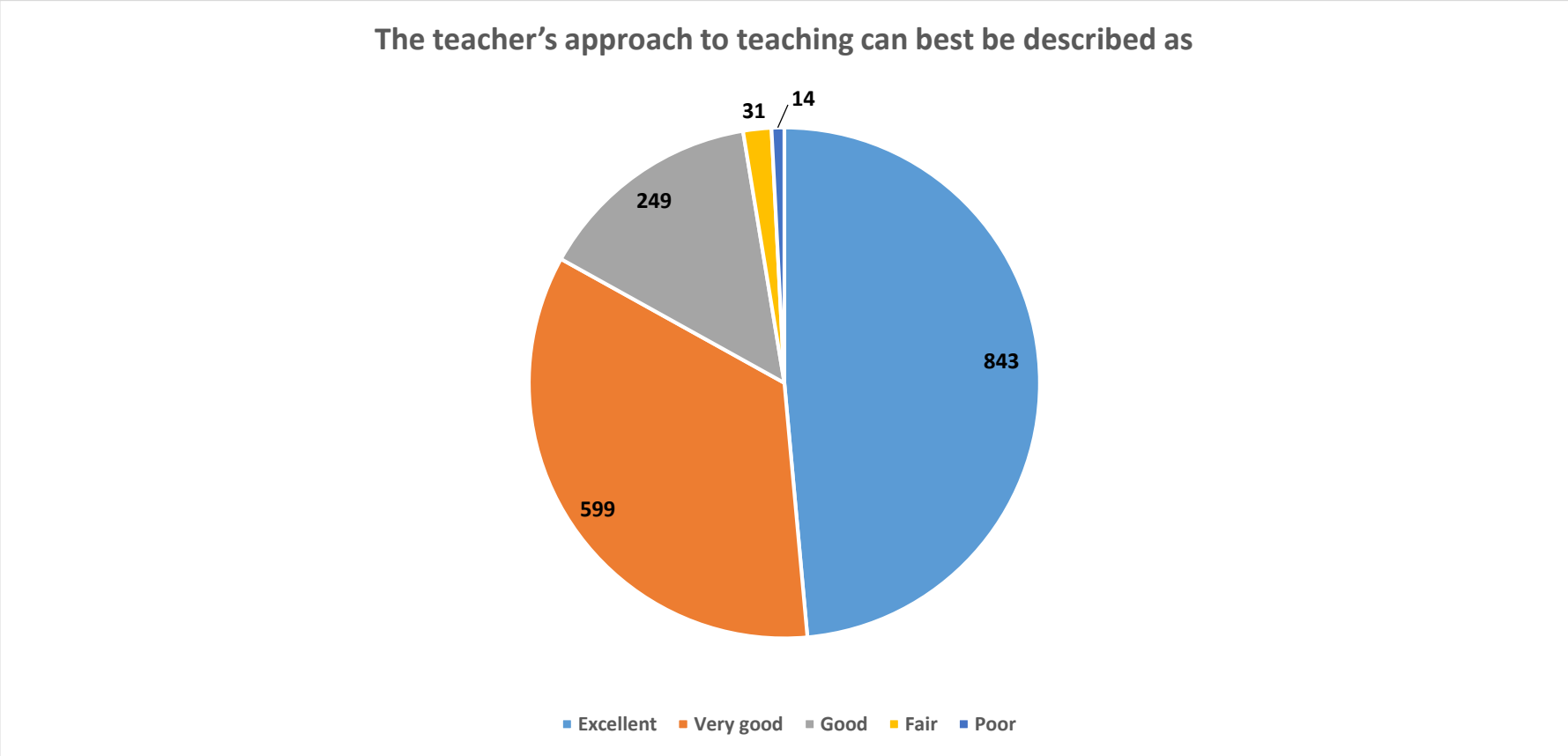
Sl.No.	Questions	Quality	No of Votes	Vote percent (V)
02	How well did the teachers prepare for the classes?	4 –Thoroughly	927	53.40%
		3 – Satisfactorily	669	38.54%
		2 – Poorly	85	4.90%
		1 – Indifferently	45	2.59%
		0 – Won't teach at all	10	0.58%
	Points	**3.42**		
	Percentage	**85.50%**		



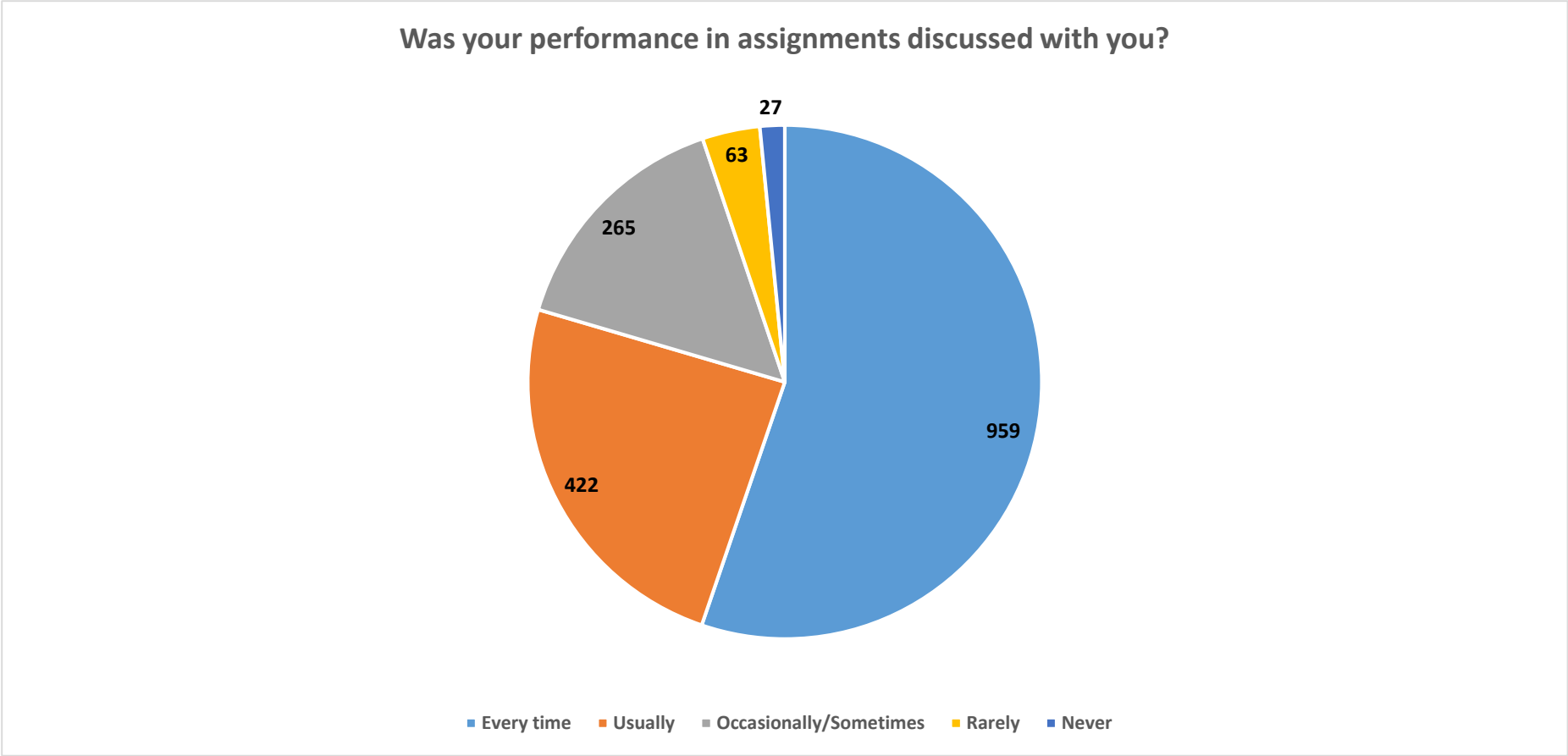
Sl.No.	Questions	Quality	No of Votes	Vote percent (V)
03	How well were the teachers able to communicate?	Always effective	780	44.93%
		Sometimes effective	450	25.92%
		Just satisfactorily	398	22.93%
		Generally ineffective	74	4.26%
		Very poor communication	34	1.96%
	Points	**3.08**		
	Percentage	**77.00%**		



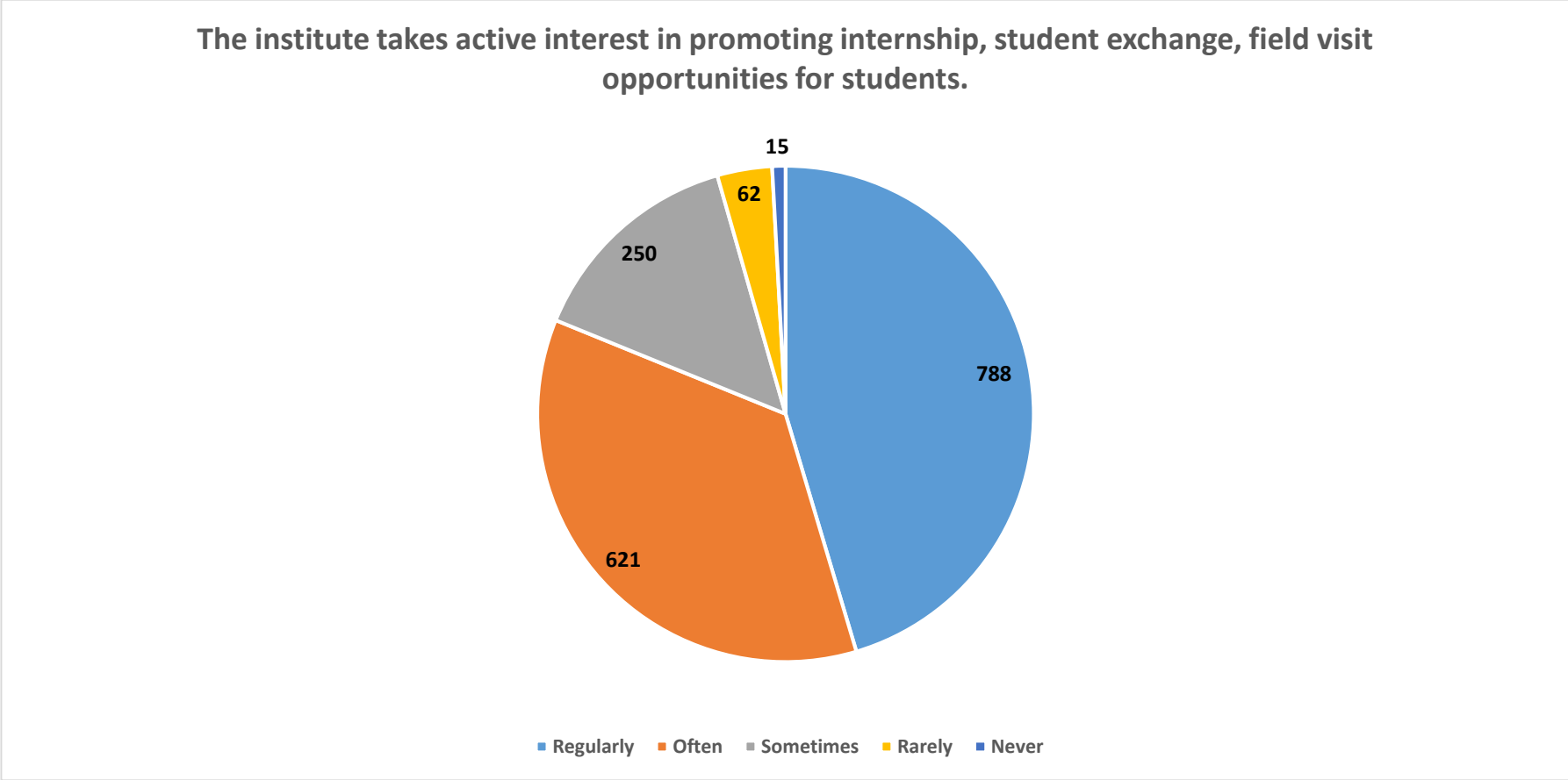
Sl.No.	Questions	Quality	No of Votes	Vote percent (V)
04	The teacher's approach to teaching can best be described as	Excellent	843	48.56%
		Very good	599	34.50%
		Good	249	14.34%
		Fair	31	1.79%
		Poor	14	0.81%
	Points	**3.29**		
	Percentage	**82.25%**		



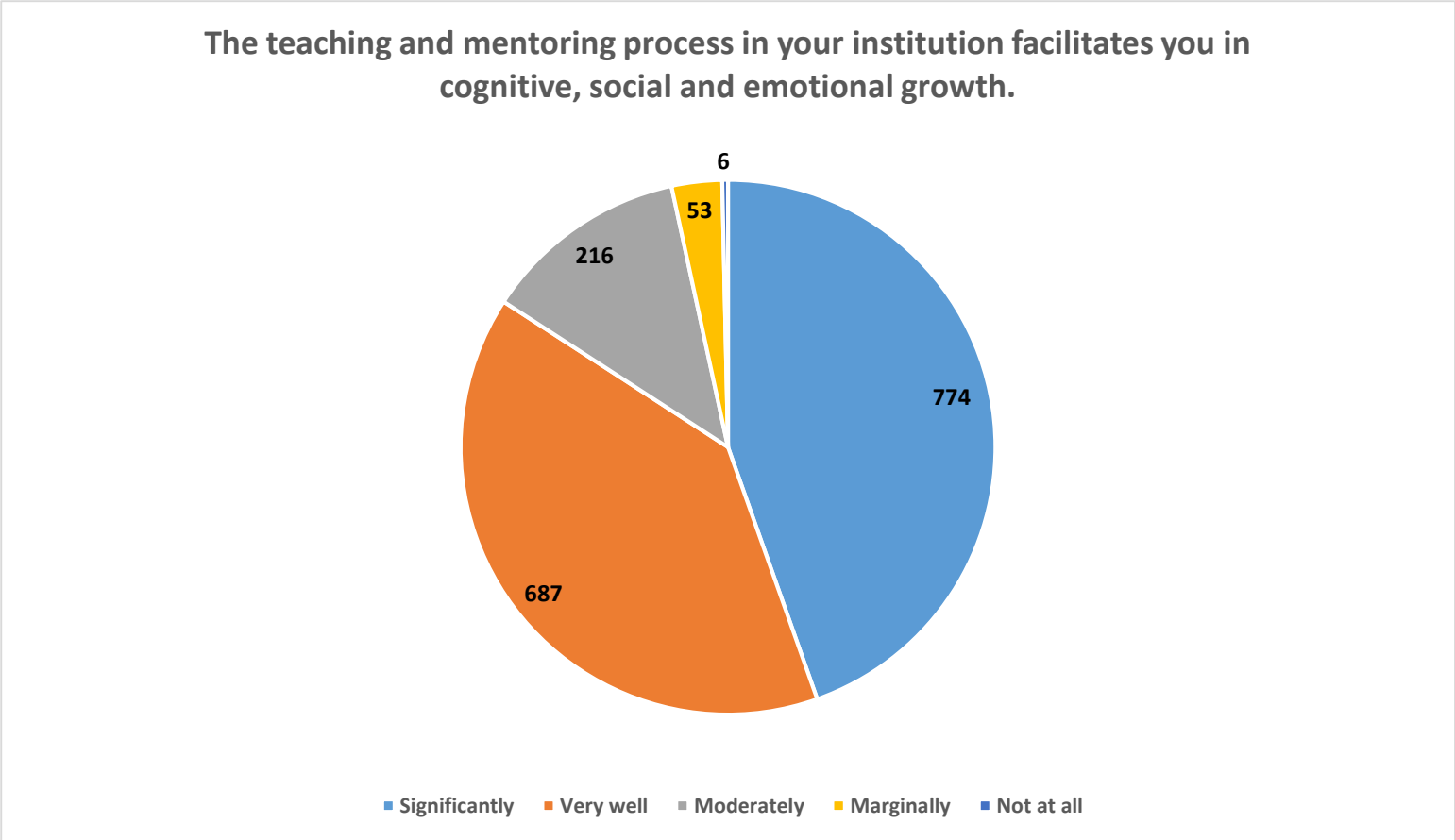
Sl.No.	Questions	Quality	No of Votes	Vote percent (V)
05	Was your performance in assignments discussed with you?	Every time	959	55.24%
		Usually	422	24.31%
		Occasionally/Sometimes	265	15.26%
		Rarely	63	3.63%
		Never	27	1.56%
	Points	**3.29**		
	Percentage	**82.25%**		



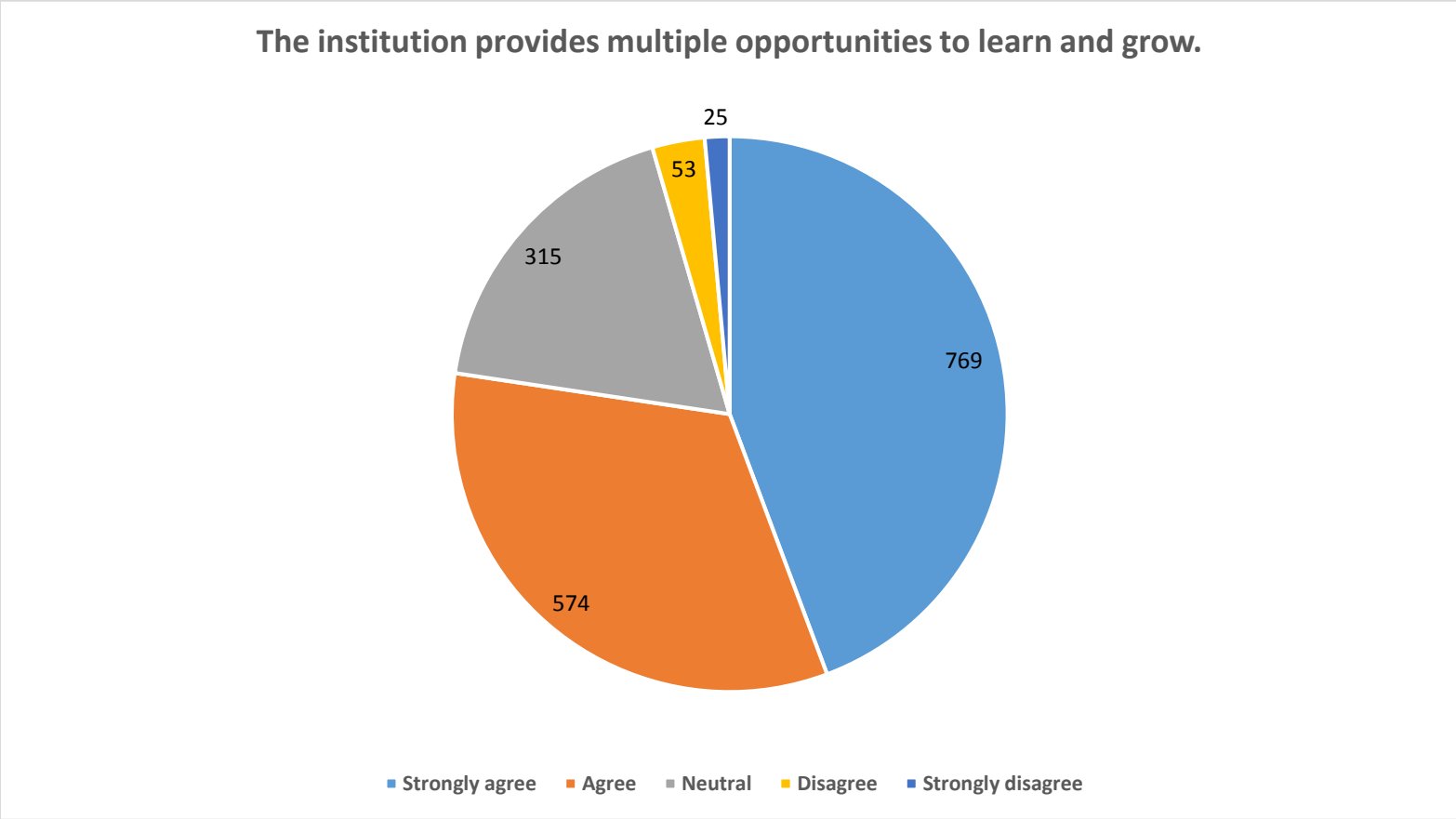
Sl.No.	Questions	Quality	No of Votes	Vote percent (V)
06	**The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.**	Regularly	788	45.39%
		Often	621	35.77%
		Sometimes	250	14.40%
		Rarely	62	3.57%
		Never	15	0.86%
	Points	**3.22**		
	Percentage	**80.50%**		



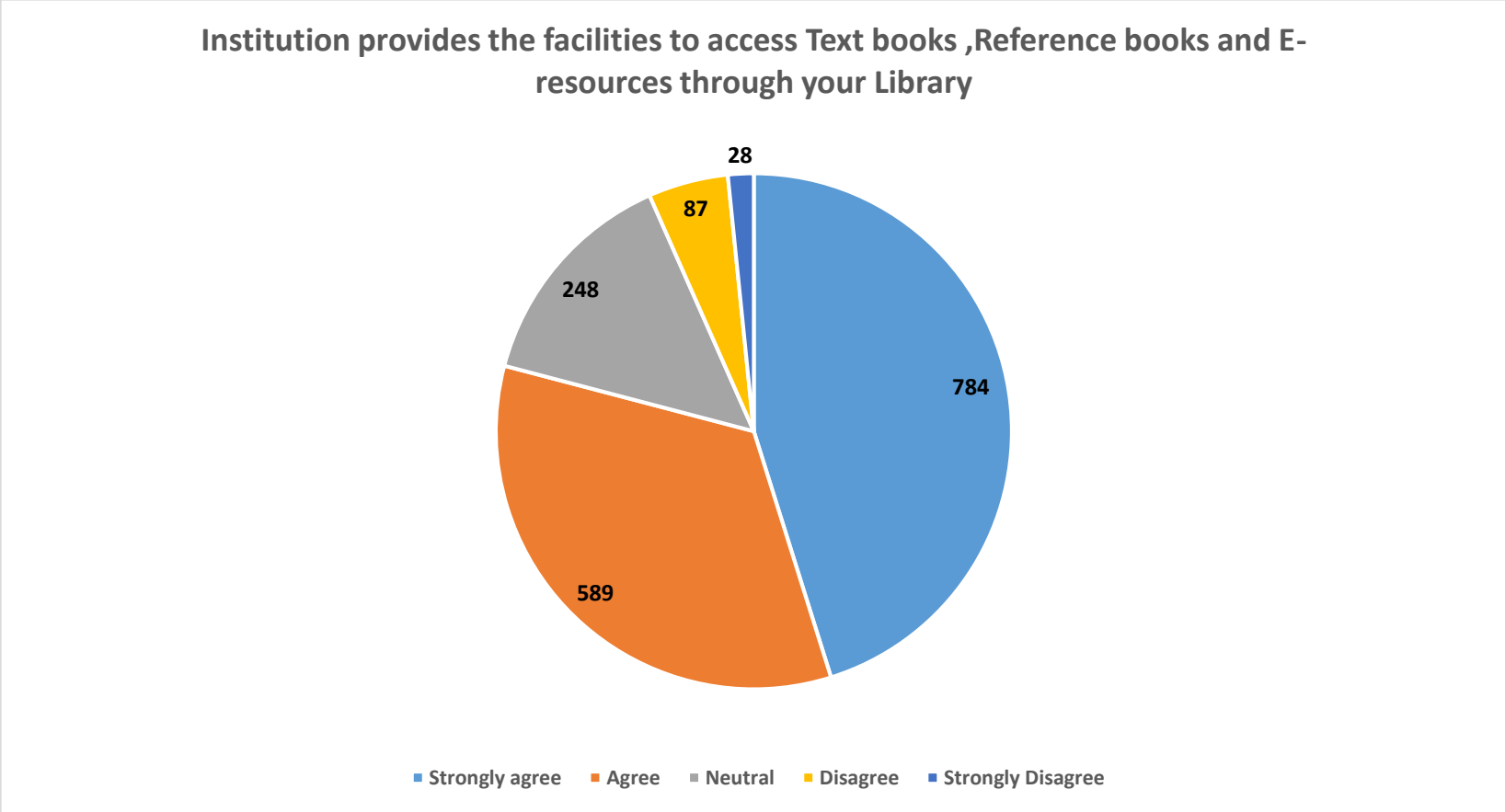
Sl.No.	Questions	Quality	No of Votes	Vote percent (V)
07	The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth	Significantly	774	44.59%
		Very well	687	39.57%
		Moderately	216	12.44%
		Marginally	53	3.05%
		Not at all	6	0.35%
	Points	**3.25**		
	Percentage	**81.25%**		



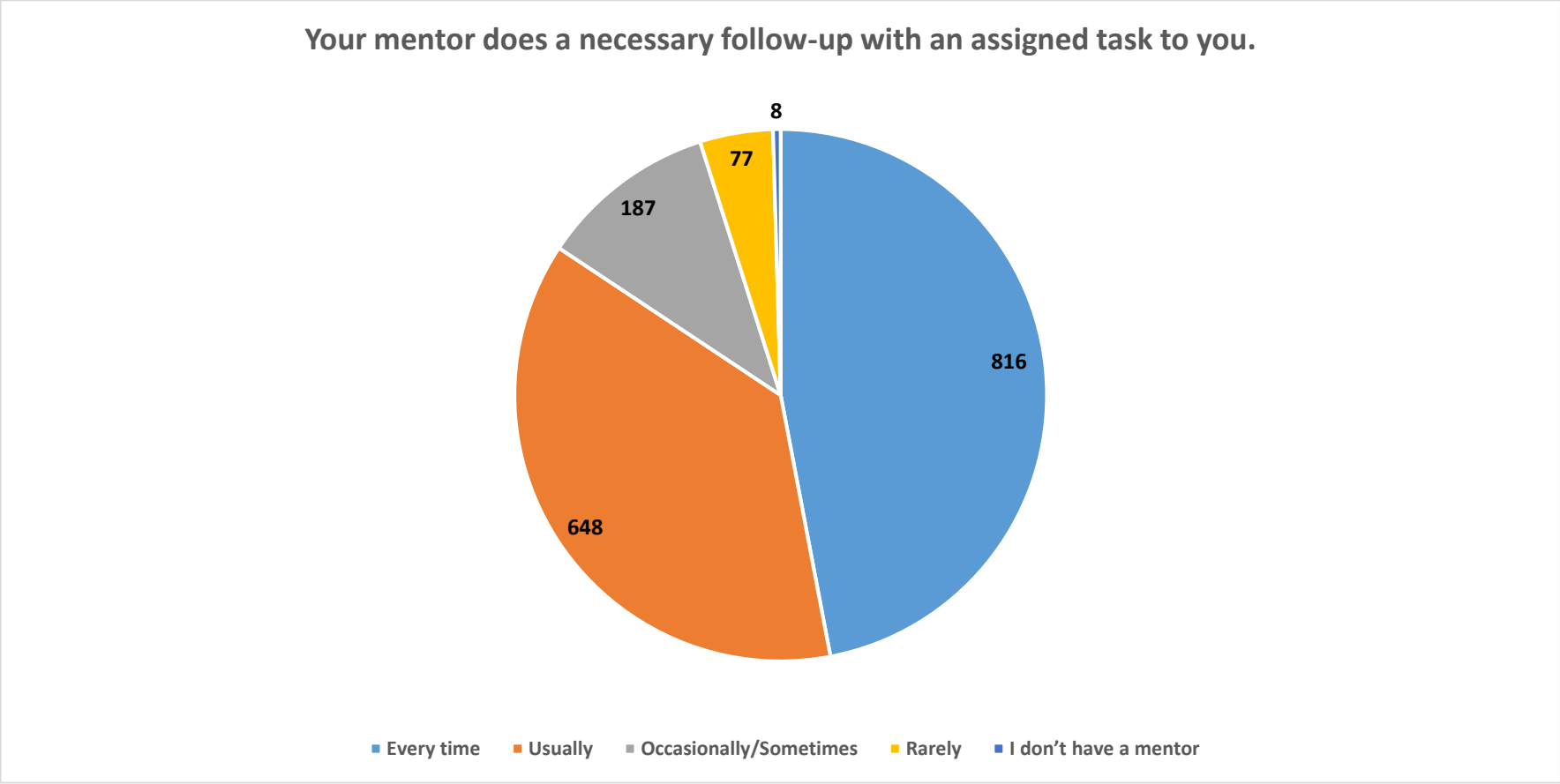
Sl.No.	Questions	Quality	No of Votes	Vote percent (V)
08	The institution provides multiple opportunities to learn and grow	Strongly agree	769	44.30%
		Agree	574	33.06%
		Neutral	315	18.15%
		Disagree	53	3.05%
		Strongly disagree	25	1.44%
	Points	**3.16**		
	Percentage	**79.00%**		



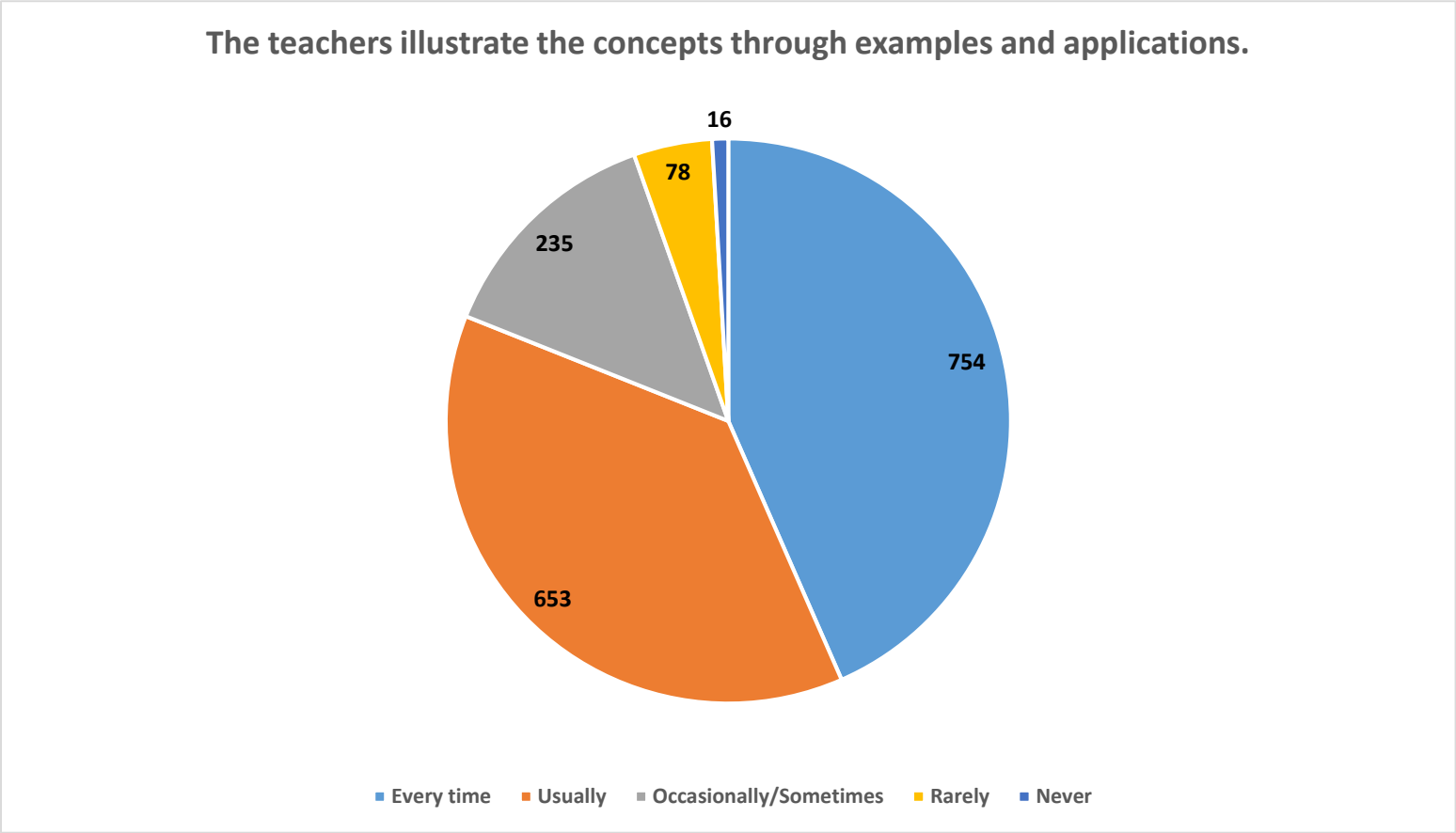
Sl.No.	Questions	Quality	No of Votes	Vote percent (V)
09	**Institution provides the facilities to access Text books, Reference books and E- resources through your Library**	Strongly agree	784	45.16%
		Agree	589	33.93%
		Neutral	248	14.29%
		Disagree	87	5.01%
		Strongly disagree	28	1.61%
	Points	**3.17**		
	Percentage	**79.25%**		



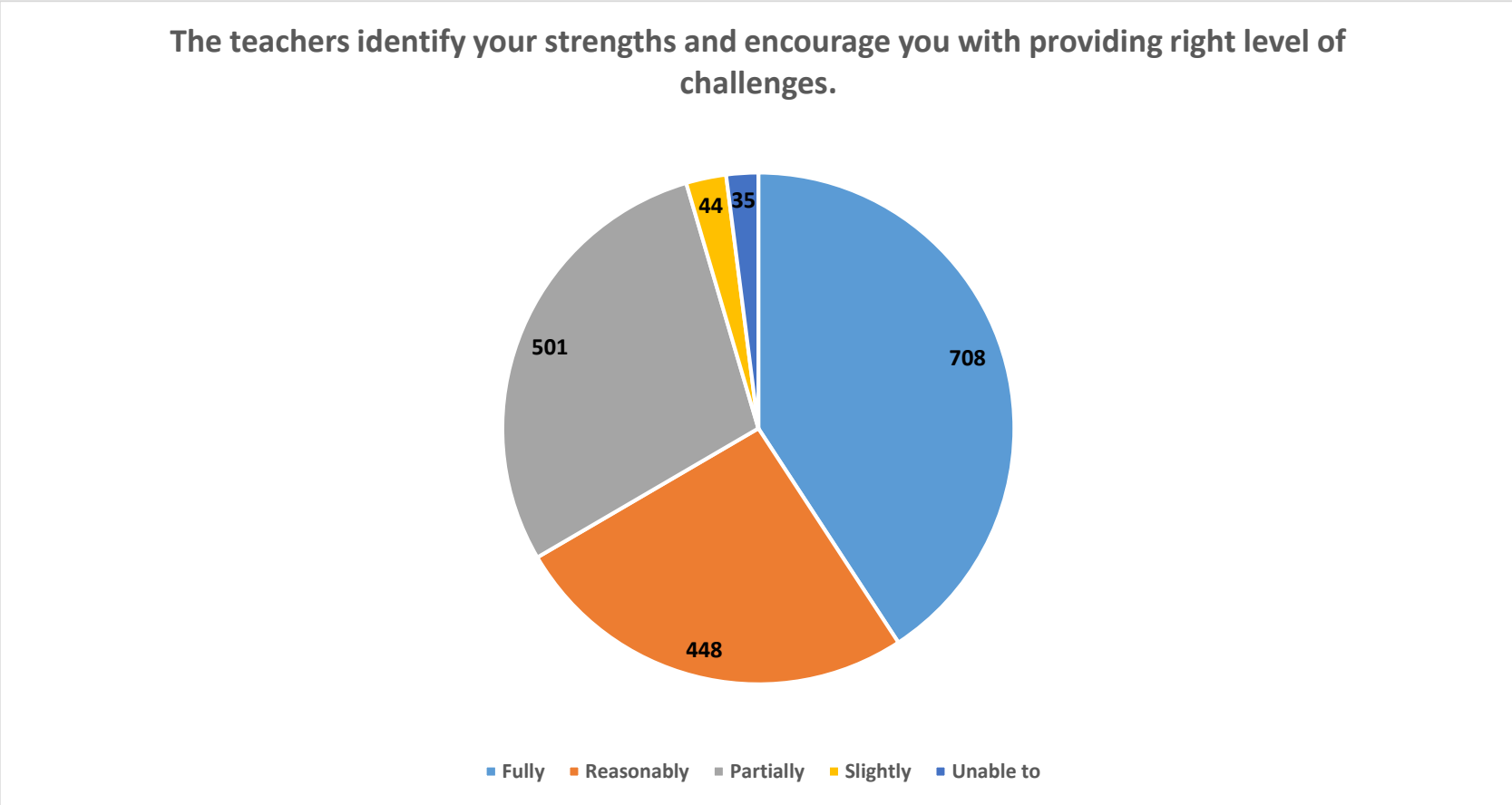
Sl.No.	Questions	Quality	No of Votes	Vote percent (V)
10	**Your mentor does a necessary follow-up with an assigned task to you.**	Every time	816	47.00%
		Usually	648	37.33%
		Occasionally/Sometimes	187	10.77%
		Rarely	77	4.44%
		I don’t have a mentor	8	0.46%
	Points	**3.26**		
	Percentage	**81.50%**		



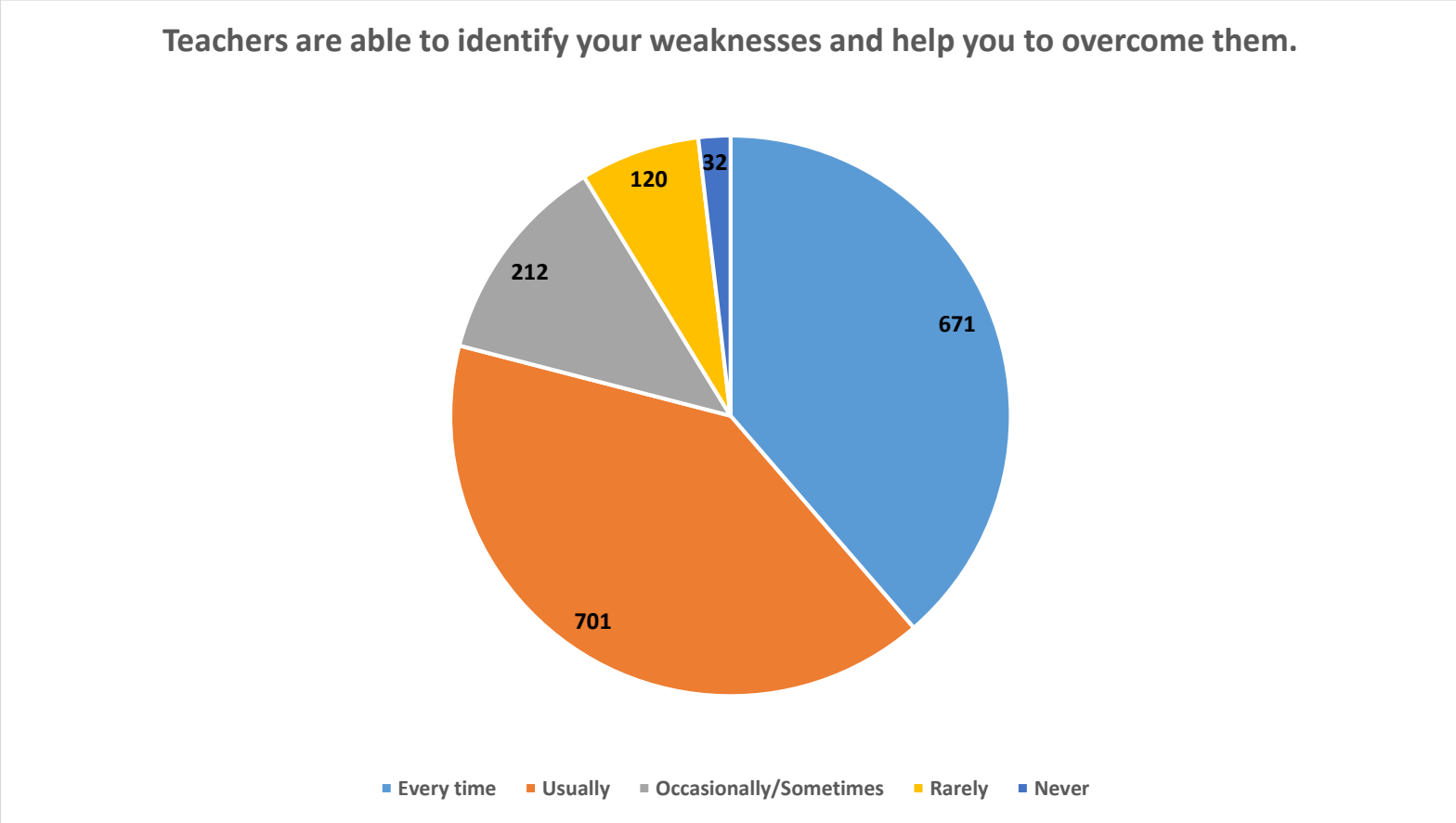
Sl.No.	Questions	Quality	No of Votes	Vote percent (V)
11	**The teachers illustrate the concepts through examples and applications.**	Every time	754	43.43%
		Usually	653	37.62%
		Occasionally/Sometimes	235	13.54%
		Rarely	78	4.49%
		Never	16	0.92%
	Points	**3.19**		
	Percentage	**79.75%**		



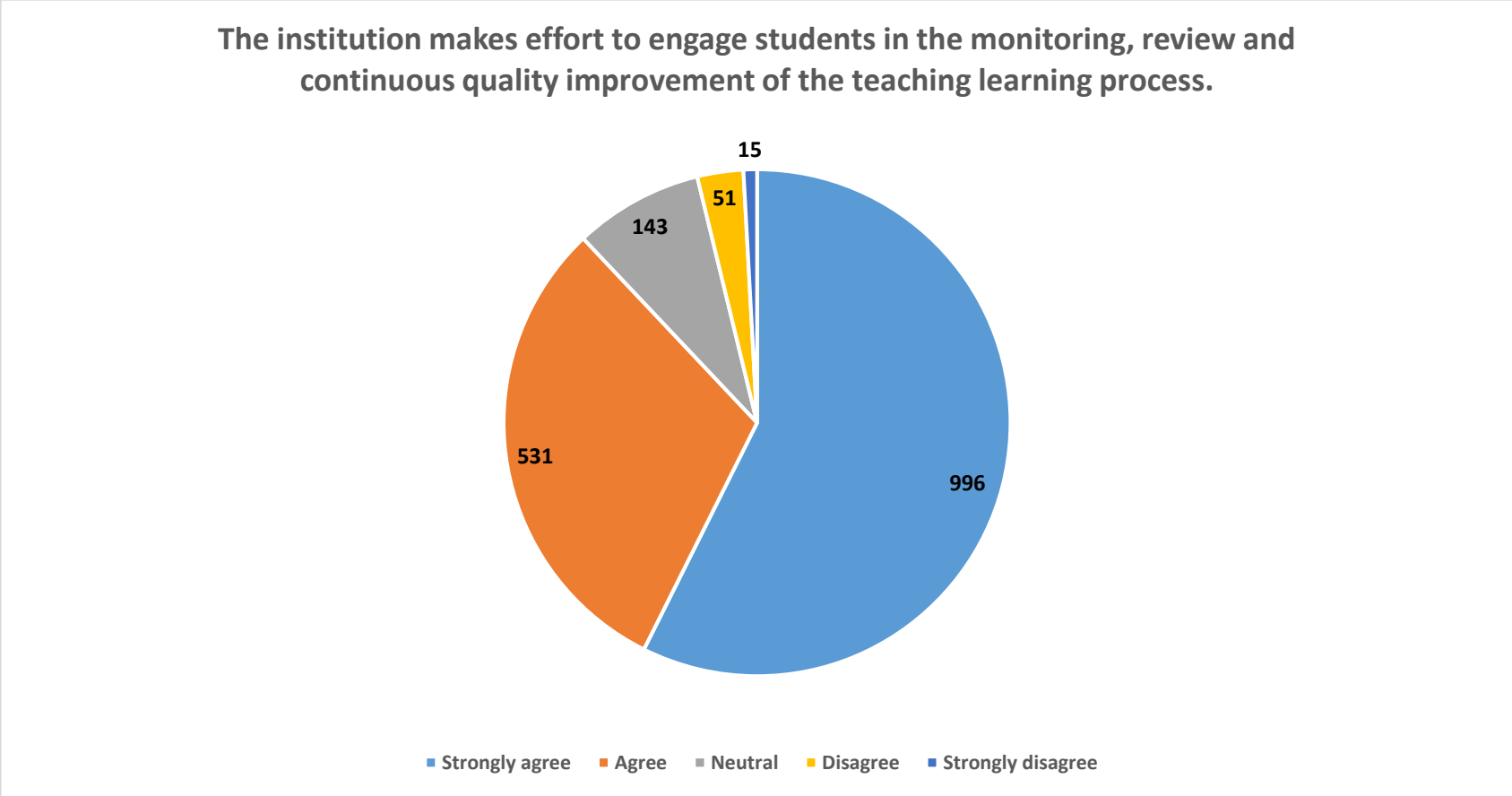
Sl.No.	Questions	Quality	No of Votes	Vote percent (V)
12	**The teachers identify your strengths and encourage you with providing right level of challenges.**	Fully	708	40.78%
		Reasonably	448	25.81%
		Partially	501	28.86%
		Slightly	44	2.53%
		Unable to	35	2.02%
	Points	**3.01**		
	Percentage	**75.25%**		



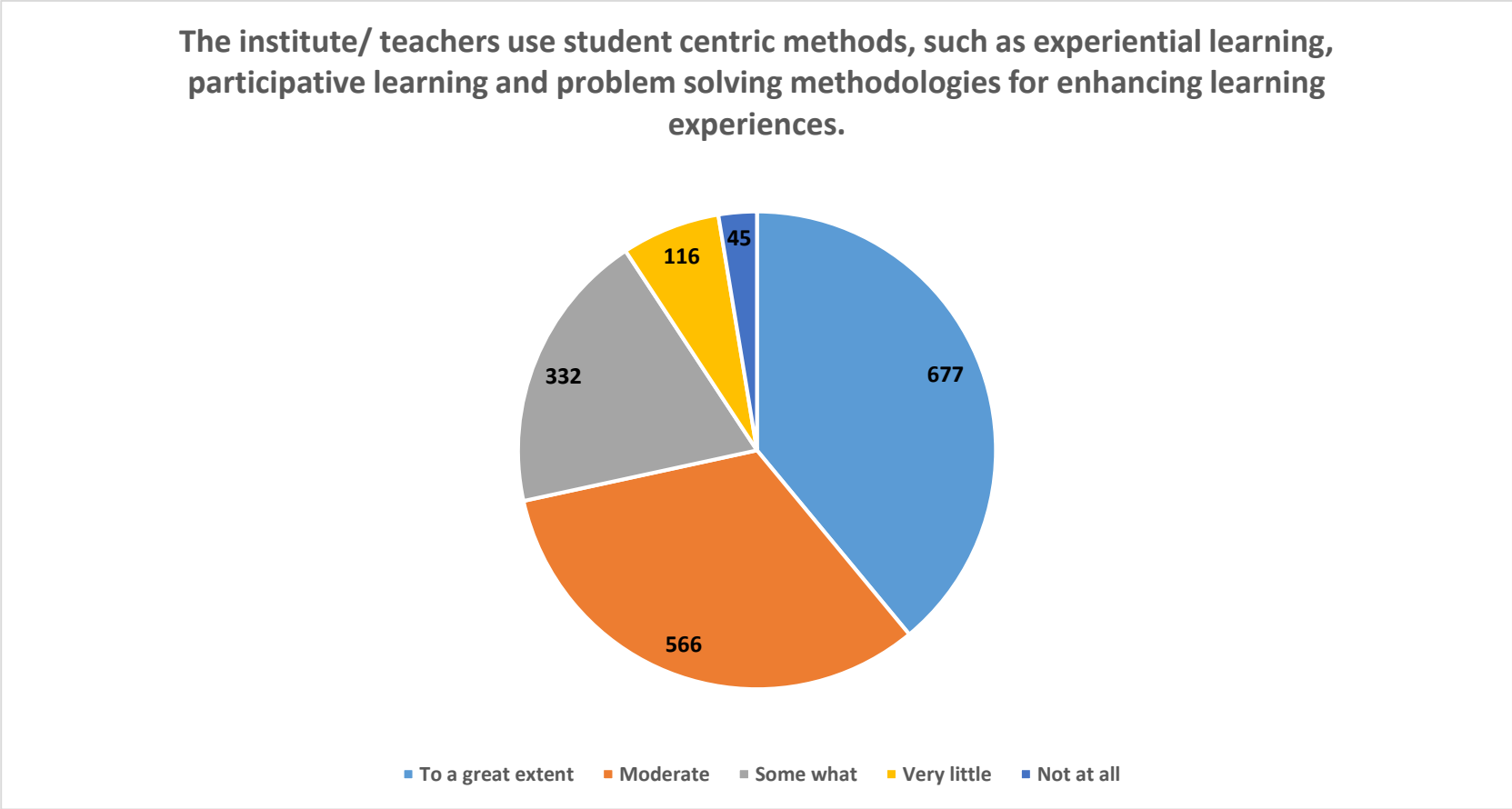
Sl.No.	Questions	Quality	No of Votes	Vote percent (V)
13	**Teachers are able to identify your weaknesses and help you to overcome them.**	Every time	671	38.65%
		Usually	701	40.38%
		Occasionally/Sometimes	212	12.21%
		Rarely	120	6.91%
		Never	32	1.84%
	Points	**3.08**		
	Percentage	**77.00%**		



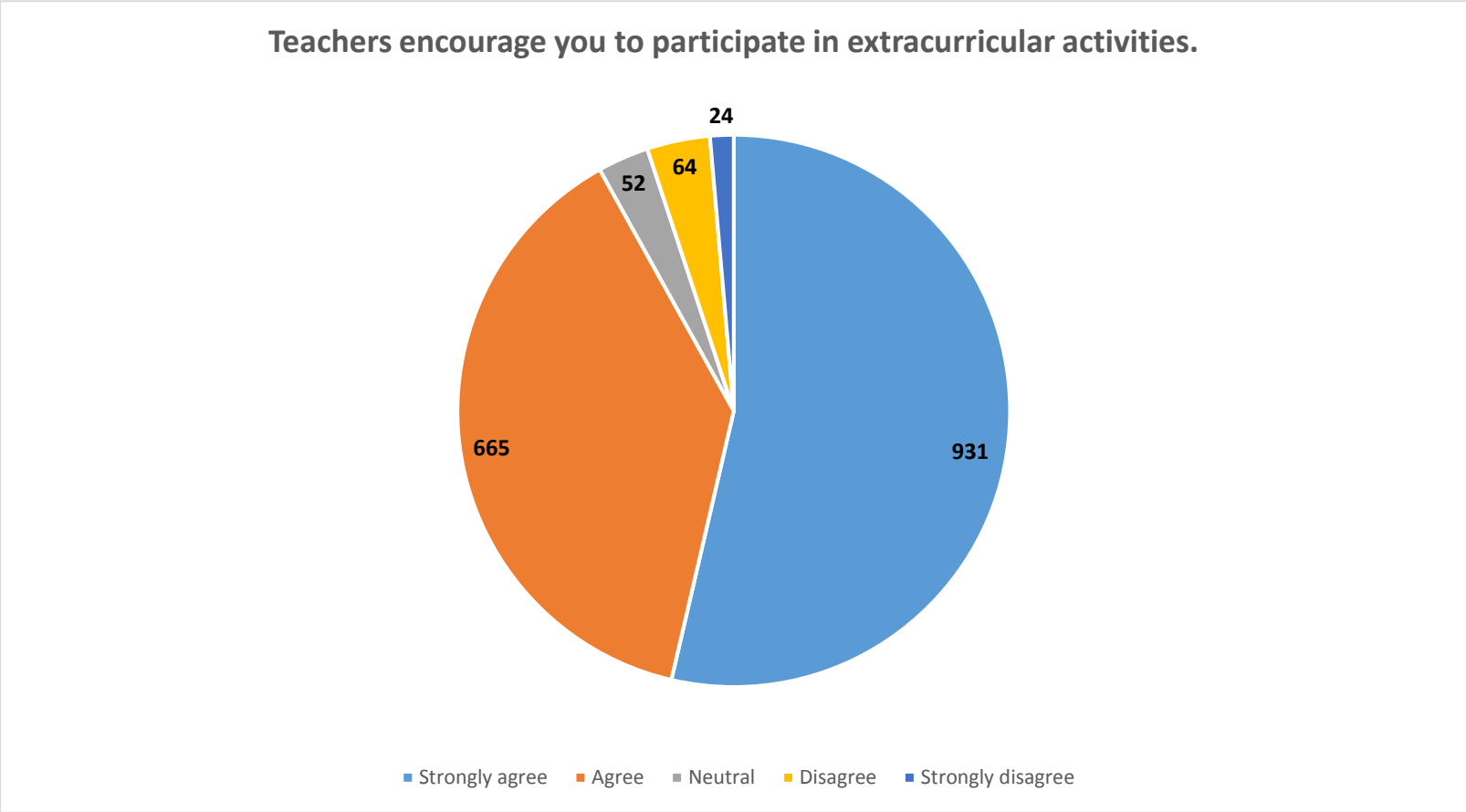
Sl. No.	Questions	Quality	No of Votes	Vote percent (V)
14	The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.	Strongly agree	996	57.37%
		Agree	531	30.59%
		Neutral	143	8.24%
		Disagree	51	2.94%
		Strongly disagree	15	0.86%
	Points	**3.41**		
	Percentage	**85.25%**		



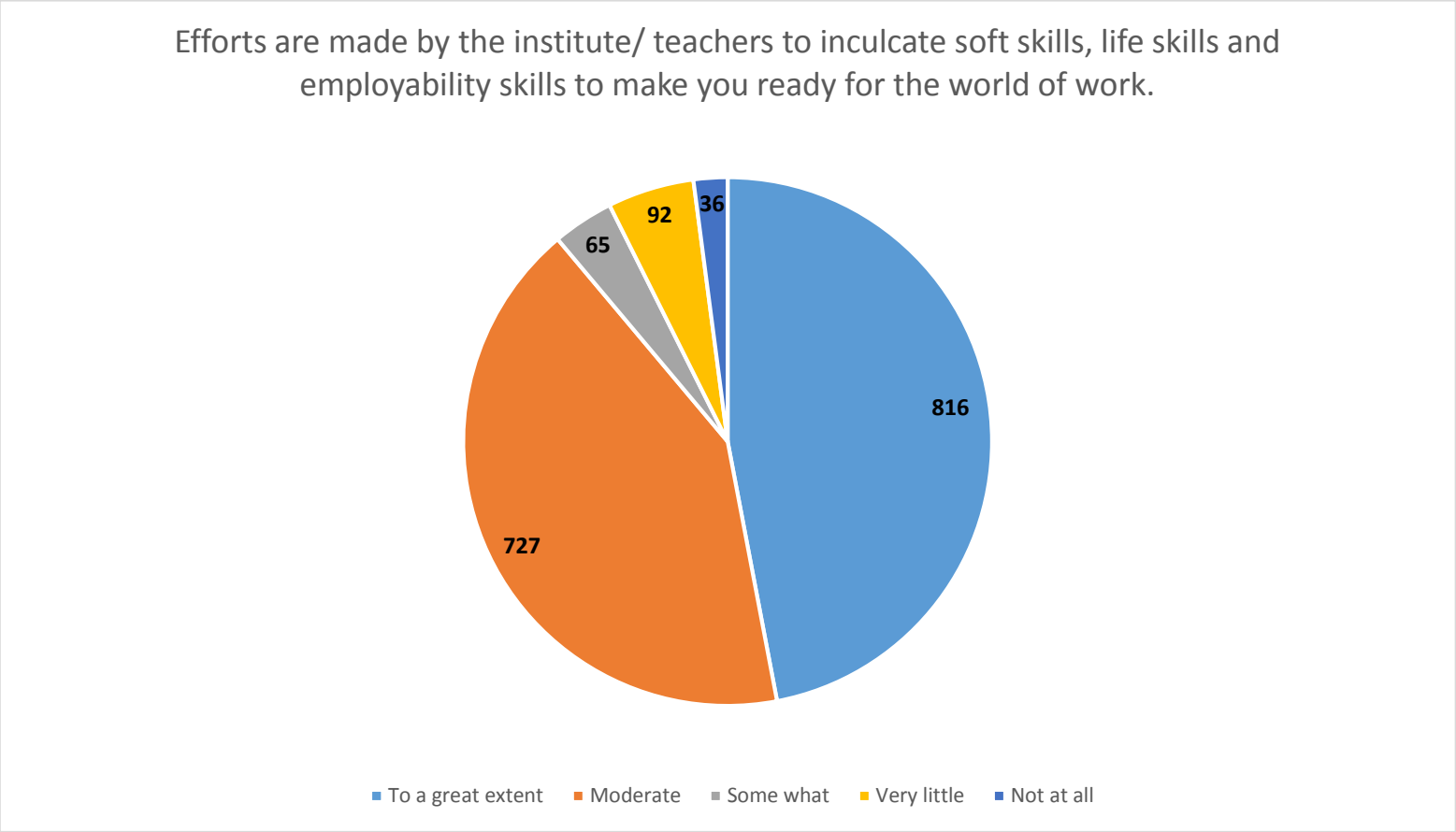
Sl. No.	Questions	Quality	No of Votes	Vote percent (V)
15	The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.	To a great extent	677	39.00%
		Moderate	566	32.60%
		Some what	332	19.12%
		Very little	116	6.68%
		Not at all	45	2.59%
	Points	**2.99**		
	Percentage	**74.75%**		



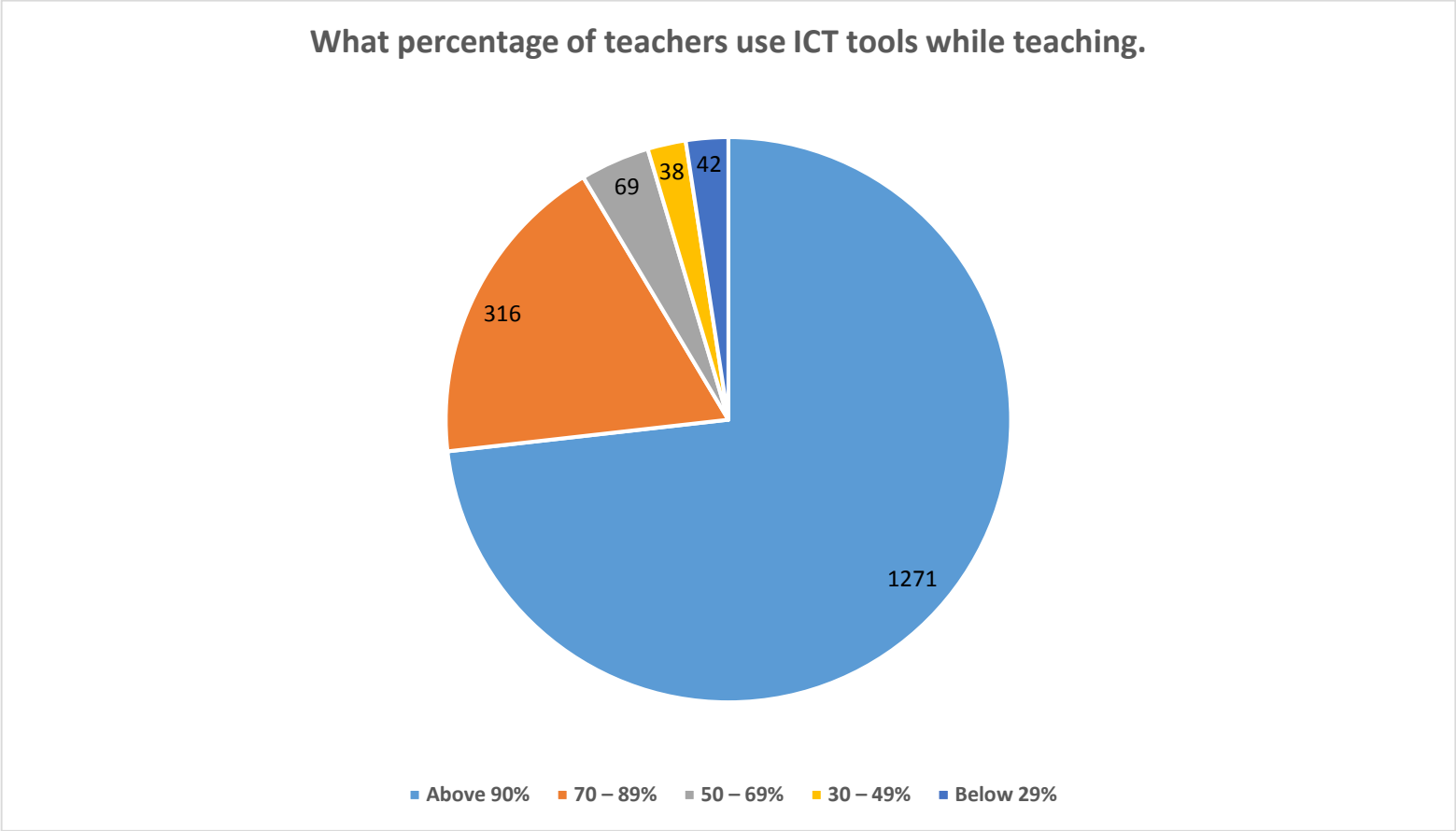
Sl. No.	Questions	Quality	No of Votes	Vote percent (V)
16	**Teachers encourage you to participate in extracurricular activities.**	Strongly agree	931	53.63%
		Agree	665	38.31%
		Neutral	52	3.00%
		Disagree	64	3.69%
		Strongly disagree	24	1.38%
	Points	**3.4**		
	Percentage	**85.00%**		



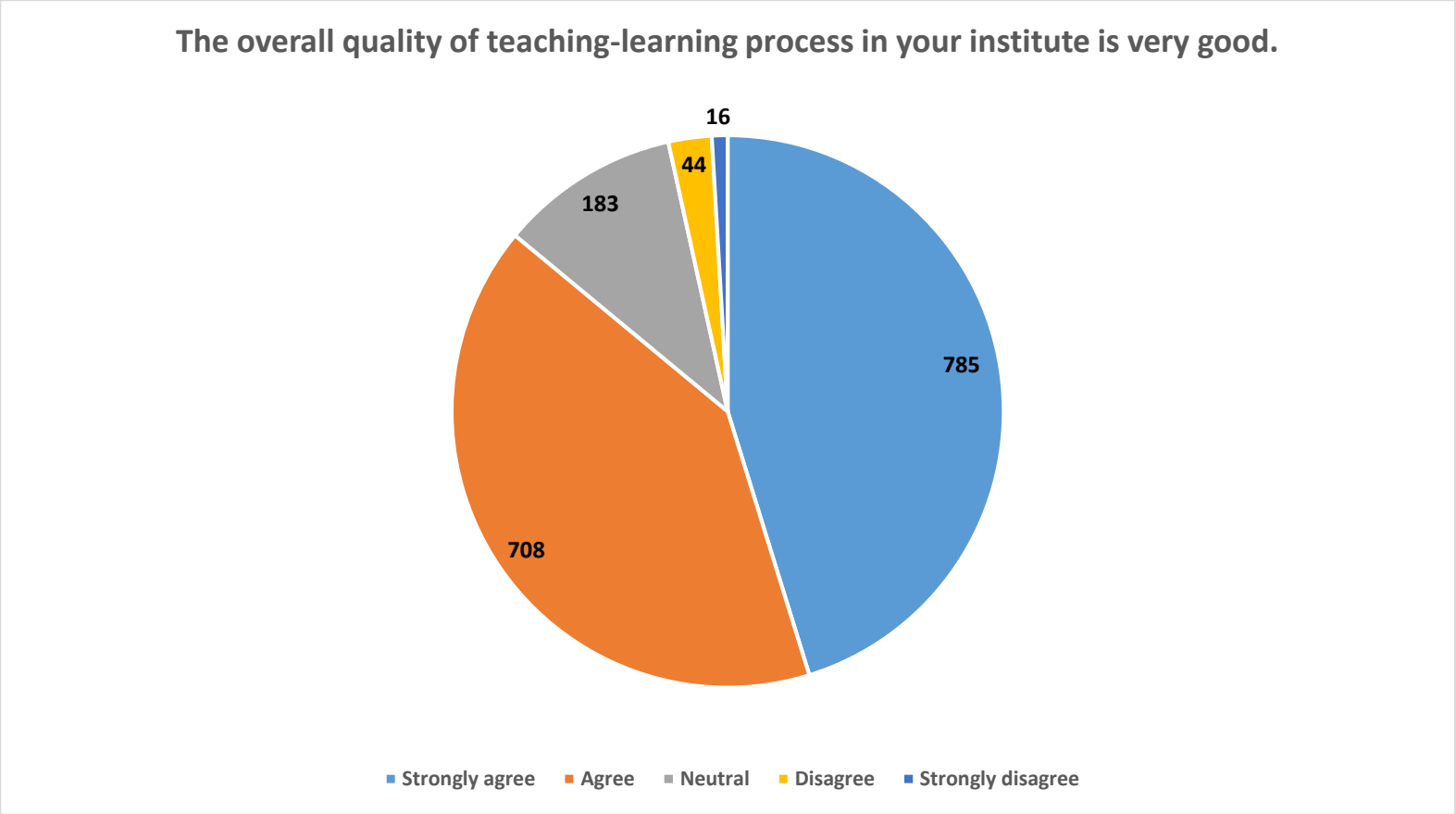
Sl. No.	Questions	Quality	No of Votes	Vote percent (V)
17	**Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.**	To a great extent	816	47.00%
		Moderate	727	41.88%
		Some what	65	3.74%
		Very little	92	5.30%
		Not at all	36	2.07%
	Points	**3.27**		
	Percentage	**81.75%**		



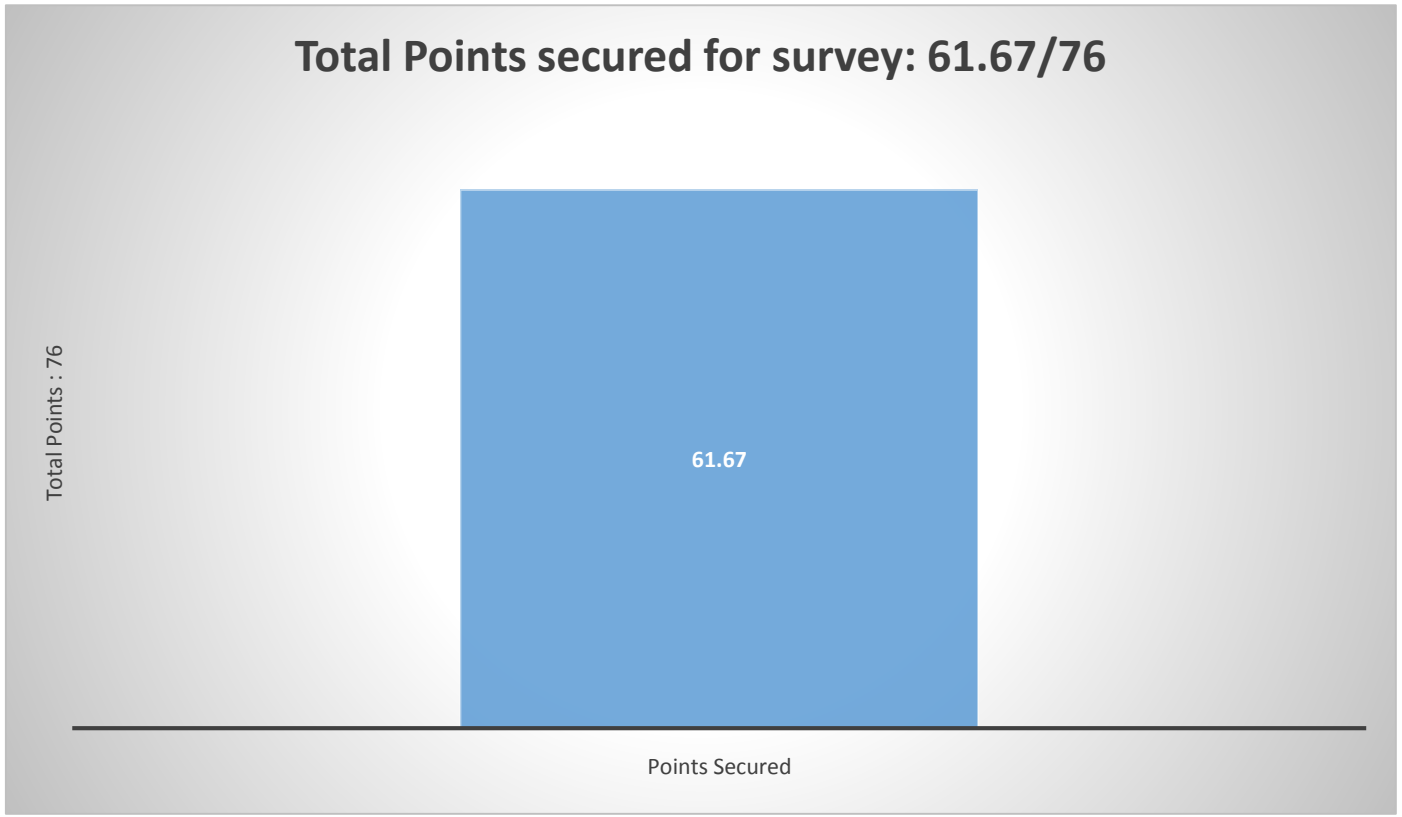
Sl. No.	Questions	Quality	No of Votes	Vote percent (V)
18	What percentage of teachers use ICT tools while teaching.	Above 90%	1271	73.21%
		70 – 89%	316	18.20%
		50 – 69%	69	3.97%
		30 – 49%	38	2.19%
		Below 29%	42	2.42%
	Points	**3.58**		
	Percentage	**89.50%**		



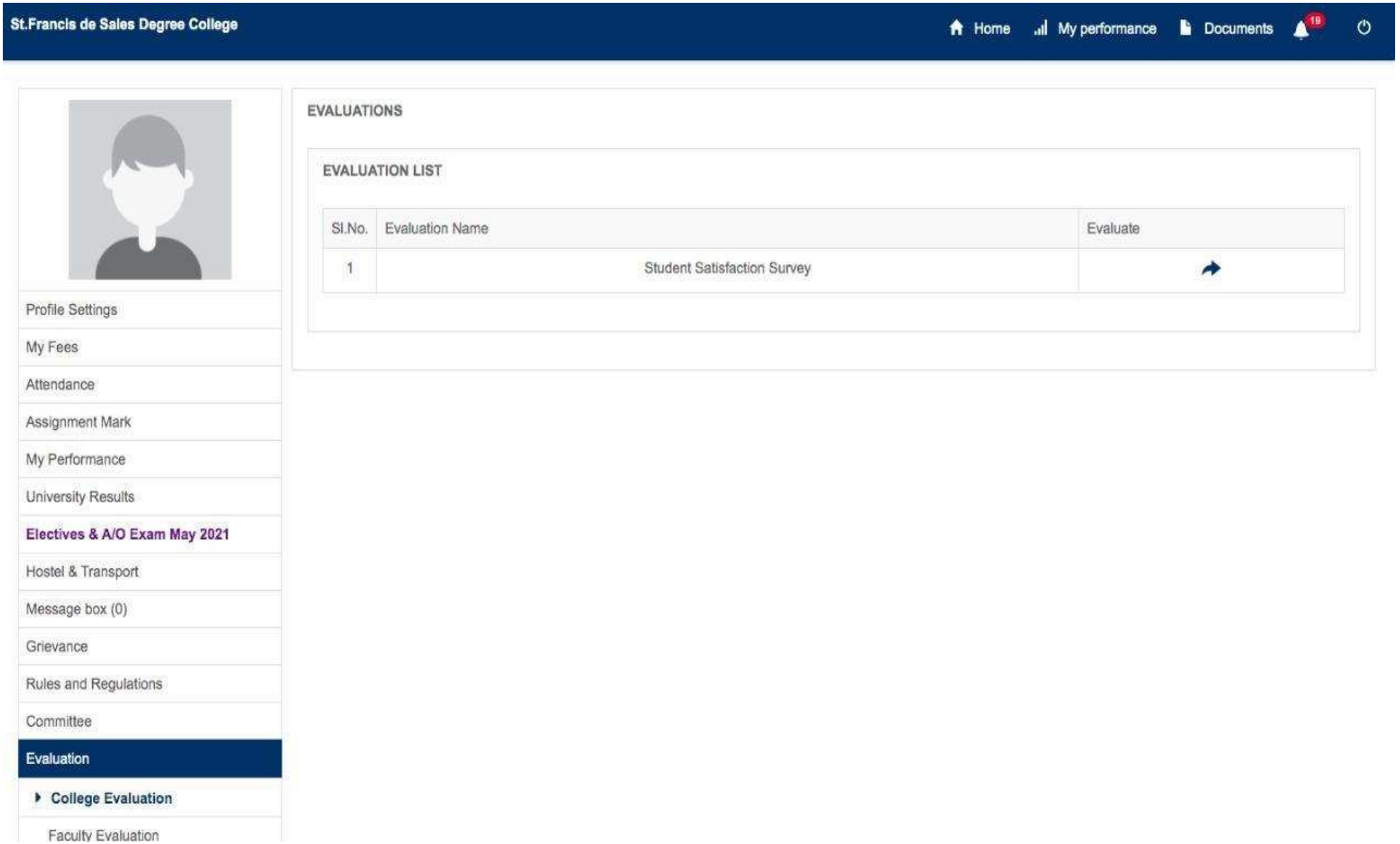
Sl. No.	Questions	Quality	No of Votes	Vote percent (V)
19	**The overall quality of teaching-learning process in your institute is very good.**	Strongly agree	785	45.22%
		Agree	708	40.78%
		Neutral	183	10.54%
		Disagree	44	2.53%
		Strongly disagree	16	0.92%
	Points	**3.27**		
	Percentage	**81.75%**		



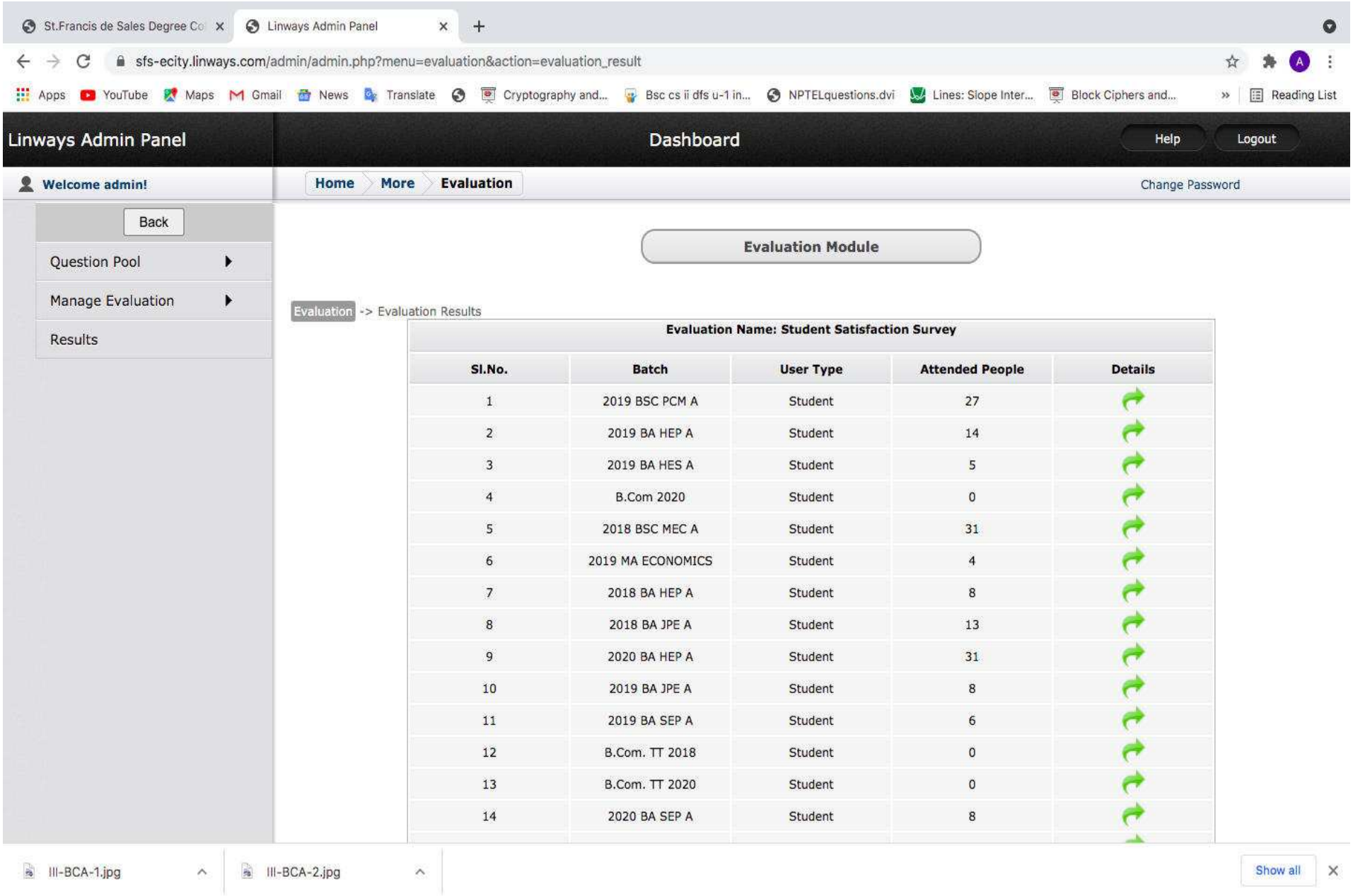
CUMULATIVE POINTS CHART	
Total Points for Survey	**61.67 / 76**
Total Points Percentage	**81.15%**
Average Point	**3.24/4**



STUDENT SATISFACTION SURVEY FORMS - SCREENSHOTS



STUDENT SATISFACTION SURVEY FORMS - SCREENSHOTS



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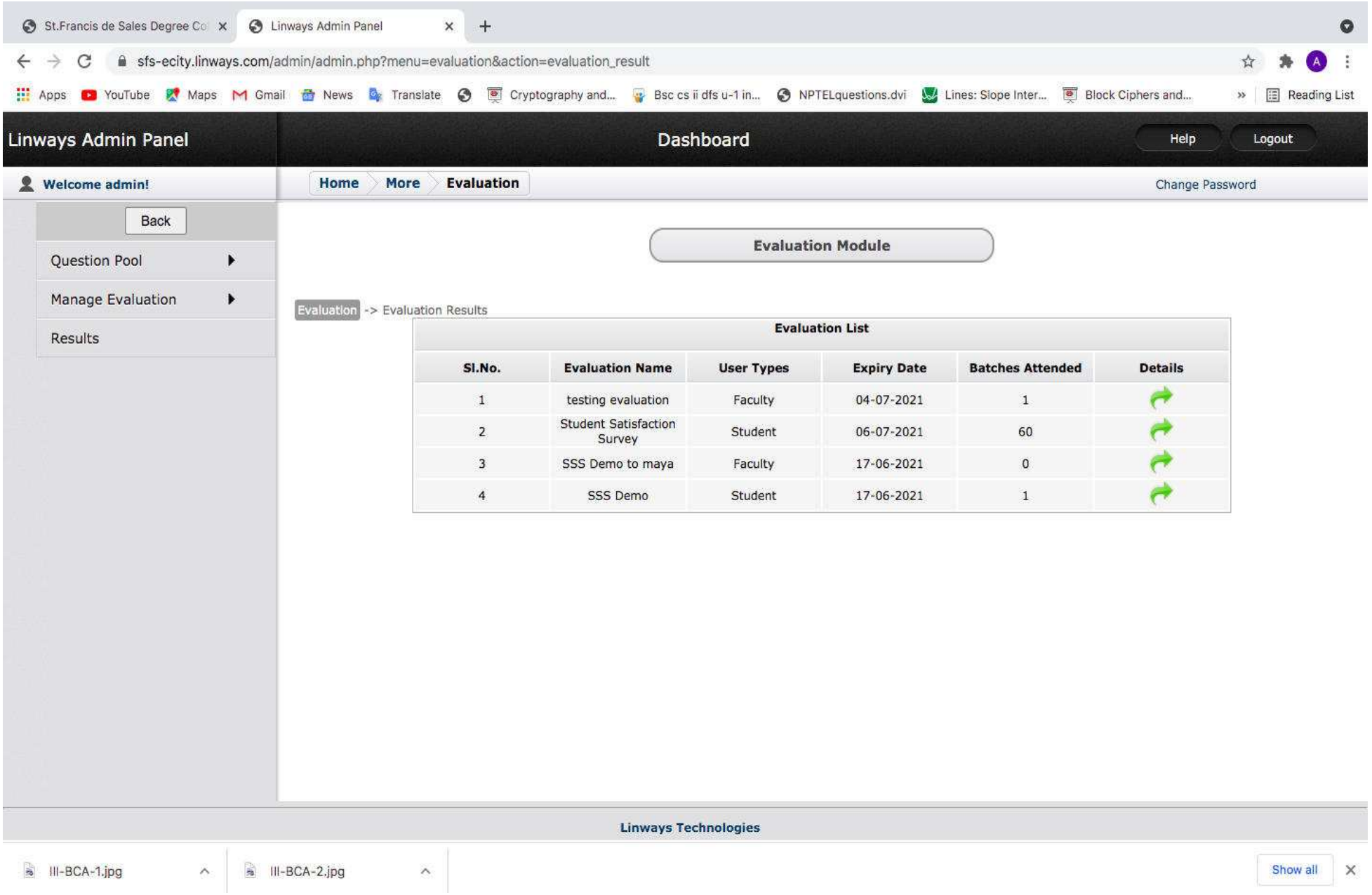

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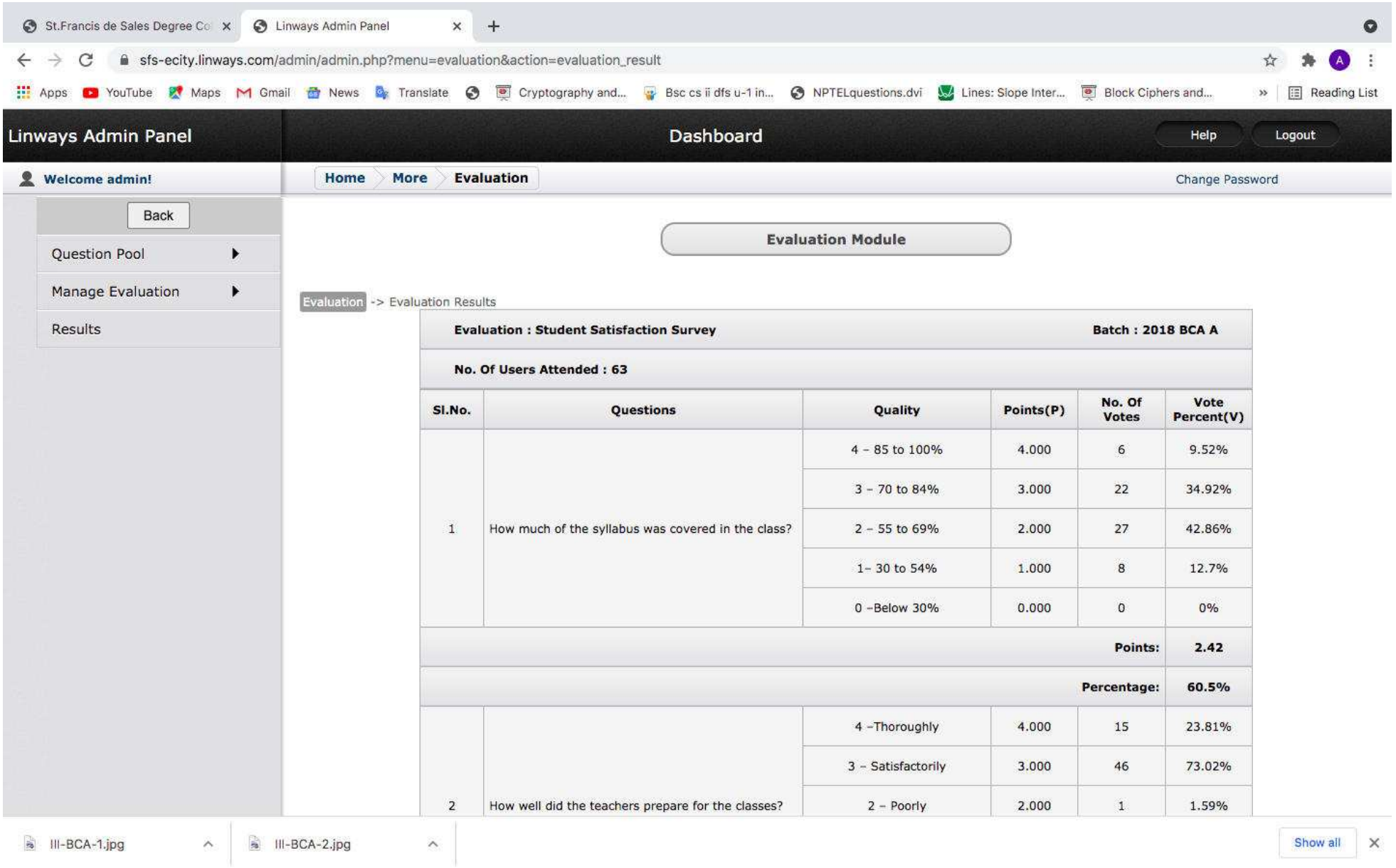

Evaluation : Student Satisfaction Survey				Batch : 2018 BCA A	
No. Of Users Attended : 63					
Sl.No.	Questions	Quality	Points(P)	No. Of Votes	Vote Percent(V)
1	How much of the syllabus was covered in the class?	4 - 85 to 100%	4.000	6	9.52%
		3 - 70 to 84%	3.000	22	34.92%
		2 - 55 to 69%	2.000	27	42.86%
		1- 30 to 54%	1.000	8	12.7%
		0 -Below 30%	0.000	0	0%
				Points:	2.42
				Percentage:	60.5%
2	How well did the teachers prepare for the classes?	4 -Thoroughly	4.000	15	23.81%
		3 - Satisfactorily	3.000	46	73.02%
		2 - Poorly	2.000	1	1.59%

VERIFICATION

Total Number of students who have participated in the survey	1736
Verified by	Internal Quality Assurance Cell (IQAC)
IQAC COORDINATOR	

ST FRANCIS DE SALES COLLEGE BANGALORE

PRINCIPAL