



ST. FRANCIS DE SALES COLLEGE

A FRANSALIAN INSTITUTE OF HIGHER EDUCATION **AUTONOMOUS**

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END SEMESTER EXAMINATION – APRIL/MAY 2026

BUSINESS ADMINISTRATION – IV SEMESTER BBA

25BBA46A: HUMAN RESOURCE MANAGEMENT

Time: 3 Hours

Max. Marks: 80

Instruction: *Answer should be written completely in English*

SECTION – A

1. Answer any **SEVEN** questions. Each question carries **TWO** marks. (7X2=14)

- a) What is Human resource management?
- b) What is job description?
- c) What is job specification?
- d) What is supply forecasting?
- e) What is an interview?
- f) What is off- the job training?
- g) What is Kirkpatrick's model of training evaluation?
- h) State two differences between traditional and modern appraisal methods.
- i) What is employee welfare?
- j) What are employee analytics?

SECTION – B

Answer any **THREE** questions. Each question carries **EIGHT** marks. (3X8=24)

2. Describe the role of HRM in employee development.
3. Define Human resource planning and explain its importance.
4. Explain the internal & external sources of recruitment with examples.
5. Describe different methods of performance appraisal.
6. Discuss how compensation influences employee motivation.

SECTION – C

Answer any **THREE** questions. Each question carries **FOURTEEN** marks. (3X14=42)

7. Explain the evolution of HRM from personnel management to strategic HRM.
8. Describe forecasting techniques and their role in manpower planning.
9. Describe the importance of structured selection procedures in organizations.
10. Explain how organizations can reduce bias in performance appraisal.
11. Explain work- life and flexible- work arrangements.

