



ST. FRANCIS DE SALES COLLEGE

A FRANSALIAN INSTITUTE OF HIGHER EDUCATION **AUTONOMOUS**

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Electronics City P.O., Bengaluru - 560 100, Karnataka, INDIA • (+91) 8088140679 • pro@sfscollege.in • www.sfscollege.in

END SEMESTER EXAMINATION – MAY 2025

BUSINESS ADMINISTRATION - II SEMESTER BBA

AVIATION MANAGEMENT

24BBA24B – GROUND HANDLING OPERATION

Time: 3 Hours

Max. Marks: 80

Instruction: *Answer should be written completely in English*

SECTION – A

1. Answer any **SEVEN** questions. Each question carries **TWO** marks.

(7X 2=14)

- What do you mean by RAMP at airport?
- Name any two regulatory bodies associated with Ground Handling in India.
- What is pushback procedure?
- What is boarding processes?
- What do you mean by Check-in processes?
- What do you mean by handling special needs?
- Why do we need security regulations?
- Why training is important at airports?
- State two examples of Ground Support Equipment (GSE).
- What is the purpose of a conveyor belt in GHO?

SECTION -B

Answer any **THREE** questions. Each question carries **EIGHT** marks.

(3X 8=24)

- Explain in brief the role of GHO in airport operations.
- Explain the Turnaround times and sequence.
- Write short notes on screening.
- Why baggage security is important?



6. Why belt loaders are used in ramp?

SECTION – C

Answer any **THREE** questions. Each question carries **FOURTEEN** marks.

(3X14=42)

7. Write about the role of MOCA.
8. Briefly explain the Arrival Procedures (Aircraft marshalling, parking, and de-boarding processes).
9. Explain the boarding procedures and handling special needs.
10. Briefly explain the Safety Protocols and Safety regulations.
11. Explain the various powered and non-powered equipment's used in ground handling.

