



ST. FRANCIS DE SALES COLLEGE

A FRANSALIAN INSTITUTE OF HIGHER EDUCATION **AUTONOMOUS**

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END SEMESTER EXAMINATION – MAY 2025

BUSINESS ADMINISTRATION - II SEMESTER BBA

AVIATION MANAGEMENT

24BBA23B – INTRODUCTION TO AIRPORT OPERATIONS

Time: 3 Hours

Max. Marks: 80

Instruction: *Answer should be written completely in English*

SECTION – A

1. Answer any **SEVEN** questions. Each question carries **TWO** marks.

(7X 2=14)

- List any two types of airports based on traffic volume.
- List one classification criterion of airports.
- What is an apron?
- Define airside operations.
- State one function of ground handling services.
- Name two ground support equipment (GSE) used in aircraft operations.
- Mention one type of screening equipment.
- What is the function of a boarding gate?
- What is the role of airlines in airport operations?
- What is a regulatory body?

SECTION -B

Answer any **THREE** questions. Each question carries **EIGHT** marks.

(3X 8=24)

- Explain the classification of airports based on size.
- Discuss the key facilities available in landside operations and their importance.



4. Describe the pushback and towing process.
5. Discuss any three amenities provided to passengers at modern airports.
6. Write a note on airport performance measurement methods.

SECTION – C

Answer any **THREE** questions. Each question carries **FOURTEEN** marks.

(3X14=42)

7. Explain in detail the different classifications of airports based on size, traffic, and function.
8. Analyse the various types of ground support equipment and their roles in aircraft operations.
9. Discuss the different components of airside and landside airport operations with examples.
10. Discuss the integration of security screening with overall passenger flow management.
11. Discuss the impact of modern technologies like biometrics and self-service on airport processes.

