



ST. FRANCIS DE SALES COLLEGE

A FRANSALIAN INSTITUTE OF HIGHER EDUCATION **AUTONOMOUS**

NAAC A GRADE • AFFILIATED TO BANGALORE UNIVERSITY • AICTE APPROVED • 2(F) & 12 (B) RECOGNITION OF UGC • ISO 9001:2015 CERTIFIED

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END SEMESTER EXAMINATION – APRIL/MAY 2026

BUSINESS ADMINISTRATION – II SEMESTER BBA

AVIATION MANAGEMENT

24BBA25B: ORGANIZATIONAL BEHAVIOUR (REPEATERS)

Time: 3 Hours

Max. Marks: 80

Instruction: *Answer should be written completely in English*

SECTION – A

1. Answer any **SEVEN** questions. Each question carries **TWO** marks.

(7X2=14)

- Define Organizational Behaviour (OB).
- Define personality.
- What are the barriers to attitude change?
- State any two differences between leadership and management.
- What is Autocratic leadership?
- Define Organizational Citizenship Behaviour (OCB).
- What are formal and informal groups?
- What is the role of communication in group dynamics?
- What is meant by work-life balance?
- What do you mean by virtual teams?

SECTION - B

Answer any **THREE** questions. Each question carries **EIGHT** marks.

(3X8=24)

- Explain the different models of Organizational Behaviour.
- Explain the factors influencing attitude.
- Discuss the different types of leadership styles in organizations.
- Discuss the importance of groups in organizational functioning.
- Critically Examine Maslow's theory of Motivation.

SECTION – C

Answer any **THREE** questions. Each question carries **FOURTEEN** marks.

(3X14=42)

- Explain the historical development of Organizational Behaviour and discuss its current perspectives.
- Explain the Group formation process in brief.



9. Discuss the role of personality, attitude, and perception in influencing individual behaviour at the workplace.
10. Explain the process of group formation.
11. Discuss the importance of family and work-life balance for employees in modern organizations.

