



ST. FRANCIS DE SALES COLLEGE

A FRANSALIAN INSTITUTE OF HIGHER EDUCATION **AUTONOMOUS**

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END SEMESTER EXAMINATION – APRIL/MAY 2026

BUSINESS ADMINISTRATION – II SEMESTER BBA

24BBA25A: ORGANIZATIONAL BEHAVIOUR

(REPEATERS)

Time: 3 Hours

Max. Marks: 80

Instruction: *Answer should be written completely in English*

SECTION – A

1. Answer any **SEVEN** questions. Each question carries **TWO** marks.

(7X2=14)

- Give the meaning of Organizational Behaviour.
- What do you mean by Organization Structure?
- Define personality.
- Define perception.
- What is Conflict Management?
- Define Stress Management.
- What is Organizational Citizenship Behaviour?
- Name four skills required for a leader.
- Give the meaning of leadership.
- Define attitude.

SECTION - B

Answer any **THREE** questions. Each question carries **EIGHT** marks.

(3X8=24)

- Explain the fundamental principles of Organizational Behaviour.
- Give a brief note on various elements of OB.
- Explain the differences between leadership and management.
- What are the barriers to change?
- What are the characteristics of a group?

SECTION – C

Answer any **THREE** questions. Each question carries **FOURTEEN** marks.

(3X14=42)

- Write about challenges and opportunities of OB.
- Explain the role of artificial intelligence in Change Management.
- Explain Maslow's Hierarchy of Needs Theory and Mc Gregor's X and Y Theory.
- Explain the types of leadership styles.
- What are the factors influencing perception?

