



ST. FRANCIS DE SALES COLLEGE

A FRANSALIAN INSTITUTE OF HIGHER EDUCATION **AUTONOMOUS**

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Electronics City P.O., Bengaluru - 560 100, Karnataka, INDIA ☎ (+91) 8088140679 ✉ pro@sfscollge.in 🌐 www.sfscollge.in

END SEMESTER EXAMINATION – MAY 2025

BUSINESS ADMINISTRATION - II SEMESTER BBA

24BBA25A-ORGANISATIONAL BEHAVIOUR

Time: 3 Hours

Max. Marks: 80

Instruction: *Answer should be written completely in English*

SECTION – A

1. Answer any **SEVEN** questions. Each question carries **TWO** marks. (7X 2=14)

- a) Define change management in organizations.
- b) Mention two future trends in Organizational Behaviour.
- c) List any two determinants of personality.
- d) What are the types of attitudes?
- e) What is the significance of women as leaders?
- f) Define motivation.
- g) What are the characteristics of a group?
- h) What is an informal group?
- i) Define stress management.
- j) What is the importance of maintaining a work-life balance?

SECTION -B

Answer any **THREE** questions. Each question carries **EIGHT** marks. (3X 8=24)

2. Describe the significance of Organizational Behaviour in today's workplace.
3. Discuss the process and factors influencing perception.
4. Differentiate between leadership and management.
5. Explain the different types of groups with examples.
6. Explain the importance of ethics in Organizational Behaviour.



SECTION – C

Answer any **THREE** questions. Each question carries **FOURTEEN** marks.

(3X14=42)

7. Explain the emerging trends and challenges in organisational behaviour.
8. Discuss in detail the various theories of personality.
9. Explain various theories of motivation and their relevance in the workplace.
10. Define group behaviour. Explain in detail the characteristics, types, and dynamics of groups in organizations.
11. Discuss contemporary issues in Organizational Behaviour, focusing on AI, stress management, power and politics, and ethics in the workplace.

