



ST. FRANCIS DE SALES COLLEGE

A FRANSALIAN INSTITUTE OF HIGHER EDUCATION **AUTONOMOUS**

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END SEMESTER EXAMINATION –NOV/DEC 2025

COMMERCE – III SEMESTER BCOM TTM

25BCO36B :AIRLINE AND AIRPORT MANAGEMENT

Time: 3 Hours

Max. Marks: 80

Instruction: *Answer should be written completely in English.*

SECTION - A

1. Answer any **SEVEN** questions. Each question carries **TWO** marks.

(7X2=14)

- Name any two major players in the Indian airline industry.
- What is the role of competition in aviation?
- What is meant by Airport Authority?
- What is a Smart Airport?
- What is baggage handling?
- Who are special passengers?
- What are in-flight services?
- What is a safety demonstration?
- Expand DGCA.
- What is meant by world time zone?

SECTION - B

Answer any **THREE** questions. Each question carries **EIGHT** marks.

(3X8=24)

- Explain the history and evolution of aviation in India.
- Explain the operations and functions of an airport.
- Explain the importance of flight operations and maintenance.
- Explain food and beverage service principles followed by cabin crew.
- Explain the functions of DGCA.

SECTION – C

Answer any **THREE** questions. Each question carries **FOURTEEN** marks.

(3X14=42)

- Discuss the evolution and structure of the global aviation industry.
- Discuss the evolution and impact of Smart Airport Technologies in modern airports.
- Discuss in detail the organization structure and departments of an airline.
- Explain the pre-boarding and boarding duties of cabin crew with examples.
- Discuss in detail the role and functions of DGCA in regulating Indian aviation.

