



PD – 171

**PGDBA/DHRM/DMM/DHA/DE and SSB/DECOM (DCC)
Examination, March/April 2021
(Annual Scheme)**

Paper – 2 : ORGANISATIONAL BEHAVIOUR AND DEVELOPMENT

Time : 3 Hours

Max. Marks : 100

SECTION – A

1. Answer **any ten** questions. **Each** question carries 2 marks : **(10×2=20)**
- a) Define organization behavior.
 - b) Mention the determinations of personality.
 - c) What is group cohesiveness ?
 - d) Define Culture.
 - e) Mention the factors influencing an individuals' behavior.
 - f) What are multinational corporations ?
 - g) What is resistance to change ?
 - h) What is the difference between power and politics ?
 - i) What is interpersonal communication ?
 - j) State any four benefits of organizational change.
 - k) What are the sources of power ?
 - l) Why is it essential to understand human behavior at workplace ?

SECTION – B

Answer **any five** questions. **Each** question carries 7 marks : **(5×7=35)**

- 2. Explain the determinants of group behavior.
- 3. Explain the characteristics of organizational change.
- 4. Explain the scope of organizational behavior.
- 5. Explain the challenges faced in managing international cross culture issues.

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6. Explain the types of leadership styles.
7. Explain the types of personality.
8. What are conflicts in an organization ?
9. Explain the approaches to resolve conflicts.

SECTION - C

Answer **any three** questions. **Each** question carries **15** marks :

(3×15=45)

10. Explain the techniques of organizational development.
11. Explain the barriers and approaches to overcome barriers in communication.
12. Explain the organizational structure in detail.
13. Explain the theories of Leadership.
14. Discuss various organization behavior models.